

LAKES REGION WATER COMPANY INC.

420 Governor Wentworth Highway, PO Box 389
Moultonborough, NH 03254
Telephone: 603-476-2348, Fax: 603-476-2721
Hours: Monday through Friday, 8:30am to 4:30pm

CUSTOMER NOTICE

November 17, 2016

Dockham Shores Customer

Re: DW16-619 Order# 25,964 Approval to Transfer Utility Assets- Dockham Shores Estates Water Company, Inc. to Lakes Region Water Company, Inc. – Customer

Greetings Dockham Shores Customer,

Welcome to Lakes Region Water Company!

On November 10, 2016 the NH Public Utilities Commission granted approval for Lakes Region Water Company, Inc. to purchase the utility assets formally known as Dockham Shores Estates Water Company, Inc. Enclosed is an analysis and noteworthy changes between the companies Tariff's submitted to the NHPUC for your review. For full details of the proceedings go to <https://www.puc.nh.gov/Regulatory/Docketbk/2016/16-619.html>.

Who is Lakes Region Water Company, Inc.?

Lakes Region Water Company Inc. is a small, privately-owned public water utility that has been providing service to the Lakes Region for over 30 years. During this time, our Moultonboro-based business has expanded to service approximately 1,600 customers in select towns throughout the Lakes Region.

What does this change mean for you as a water customer?

- Dockham Shores' franchise will be added to Lakes Region Water Company's existing tariff and follow our approved terms and conditions.
- Your current "Metered Service" rate page will be added to Lakes Region Water Company's tariff and remain the same for 2017.
- There will be capital improvements to the Dockham Shores system after the acquisition, including the installation of telemetry, electrical upgrade and pump station improvements. These improvements are needed to continue to provide safe and adequate service to you-the customer.
- A step increase will be filed to NH PUC no later than December 31, 2017 to recover the cost of the capital improvements once they are completed.

Lakes Region Water Company, Inc. prides itself on offering the best customer service possible. Please feel free to contact us with any questions or visit our website at www.lakesregionwater.com to learn more about us and WELCOME ABOARD!

Sincerely,
The Lakes Region Water Company Staff

Email: lrwater@Lakesregionwater.com
Website: www.Lakesregionwater.com

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