



MetaSolv Past Due Orders New Hampshire

As of 02/17/2010 @ 3:00pm

Contact:
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PAST DUE ORDER SUMMARY

TOTAL PAST DUE = 441

Business =	82
Residential =	181
Wholesale =	178

- Past Due Customer Miss	61
- Past Due FairPoint Miss	346
- Past Due Held for Facilities/Capacity	34

NH Orders Only

Orders are considered past due on this report if they missed the customer desired due date < 2/17/2010

Orders are counted at the PON level

Disconnect, cancel and internal orders are excluded from this report

Customer Miss

HELD FOR CUSTOMER REASONS	
February 2009	0
March	0
April	0
May	0
June	0
July	5
August	0
September	1
October	6
November	0
December	10
January 2010	20
February	19
TOTAL	61

HELD FOR CARRIER MISS REASON	
February 2009	0
March	0
April	0
May	0
June	0
July	0
August	0
September	0
October	0
November	0
December	0
January 2010	0
February	0
TOTAL	0

Company Miss

February 2009	0
March	0
April	0
May	1
June	1
July	5
August	0
September	1
October	4
November	2
December	3
January 2010	10
February	9
TOTAL	36

February 2009	0
March	0
April	0
May	0
June	0
July	0
August	0
September	0
October	0
November	0
December	1
January 2010	0
February	0
TOTAL	1

February 2009	0
March	0
April	0
May	0
June	1
July	0
August	1
September	1
October	8
November	3
December	2
January 2010	9
February	7
TOTAL	32

February 2009	0
March	0
April	0
May	0
June	0
July	0
August	0
September	0
October	0
November	0
December	0
January 2010	0
February	2
TOTAL	2

Company Miss Continued

February 2009	0
March	0
April	0
May	0
June	3
July	0
August	0
September	1
October	6
November	11
December	18
January 2010	107
February	163
TOTAL	309