



1 Davis Farm Road
Portland, ME 04103

Industry Notification – Accessible Letter

Date:	April 13, 2009	Number: PRC 0013-04132009
Effective Date	April 13, 2009	Category: Process
Subject:	Updated Wholesale Operations Contact List	
Related Letters:	SYS 81 03062009; SYS 82 03062009	
Attachments:	N/A	
Target Audience	IXC, CLEC, Wireless, UNE	
Area Impacted:		
Wholesale Customer Response deadline:	N/A	
Contact:	Send all Questions to: WHD@FairPoint.com	
Conference Call/Meeting	Daily Conference Bridge: 1-800-240-3895 Pass Code: 667127# Tuesday and Thursday @ 3PM to 4:30PM	

Dear FairPoint Communications Wholesale Customer:

This notice is being sent to provide FairPoint Communications Wholesale Customers with the most up to date contact information for Wholesale Operations. (See below)

Daily Conference Bridge:

1-800-240-3895 Pass Code: 667127#
Tuesday and Thursdays @ 3PM to 4:30PM

Please send all questions to WHD@FairPoint.com

Wholesale Operations Update List

4/13/09

Service Manager's

Claudia D'amato	900 Elm Street Manchester NH 603-656-1503 Direct Tn	CDamato@fairpoint.com Matt Bertsch 603-656-8017 Manager
Mark Collins	900 Elm Street Manchester NH 207-648-3260 Direct Tn	mcollins@fairpoint.com Matt Bertsch 603-656-8017 Manager
Susan Robishaw	900 Elm Street Manchester NH	srobishaw@fairpoint.com



	603-656-1518 Direct Tn	Matt Bertsch 603-656-8017 Manager
Richard Sweeney	900 Elm Street Manchester NH 603-695-5711 Direct Tn	rsweeney1@fairpoint.com Matt Bertsch 603-656-8017 Manager
Karen Fleming	875 Holt Avenue Manchester NH 603-695-5562 Direct Tn	karen.fleming-hibawai@fairpoint.com Matt Bertsch 603-656-8017 Manager
Carol Gallagher	875 Holt Avenue Manchester NH 603-695-5545 Direct Tn	carol.gallagher@fairpoint.com Matt Bertsch 603-656-8017 Manager

Wholesale Operations Team:

ASR/LSR Team Leader's

Brain Petersen	5 Davis farm Rd Portland Maine 207-648-3177 Direct Tn	bpetersen@fairpoint.com Gwen Hammond 207-797-1378 Manager
Becky Delcourt	5 Davis Farm Rd Portland Maine 207-797-1281 Direct Tn	becky.delcourt@fairpoint.com Gwen Hammond 207-797-1378 Manager

Billing Disputes/ Collections

Erin Irish	5 Davis Farm Rd Portland Maine 207-878-4006 Direct Tn	erin.irish@fairpoint.com Tom Nolting 207-648-3554 Supervisor
------------	--	---

WSC Center Manager

Gwen Hammond	5 Davis Farm Rd Portland ME 207-797-1378 Direct Tn	ghammond@fairpoint.com Rich Murtha 207-797-1265 AVP
--------------	---	--

WHD Manager

Matt Bertsch	900 Elm Street Manchester NH 603-656-8017 Direct Tn	mbertsch@fairpoint.com John Berard 207-648-3085 Director
--------------	--	---

Executive team

John Berard	1 Davis farm Rd Portland Maine 207-648-3085 Direct Tn	jberard@fairpoint.com Rich Murtha 207-797-1265 AVP
Rich Murtha	5 Davis Farm Rd Portland Maine 207-797-1265 Direct Tn	rmurtha@fairpoint.com Steve Rush 207-642-7330 SVP
Steve Rush	1 Davis Farm Rd Portland Maine 207-642-7330 Direct Tn	srush@fairpoint.com Peter Nixon 704-227-3645 President

SPOC's

Direct Telephone lines are scheduled to be installed by April 29th and FairPoint will provide an updated chart when these TN's are available.



Please see the following Accessible Letters for current SPOC list w/ email address:

http://www.fairpoint.com/wholesale/wholesale_customer_notification.jsp

- Accessible Letter SYS 0081 03062009 - Single Point of contact within Wholesale Service Center for LSRs – email addresses added to list
- Accessible Letter SYS 0082 03062009 - Single Point of contact within Wholesale Service Center for ASRs – added email addresses

FairPoint Wholesale Account Team Contacts:

Wholesale Customer

AT&T	Paul Bodoziach	412.366.9845
IXC, CLEC, ISP	Ned Stanley	412.458.0141
ITC, Cable Companies	Jim Quinn	207.648.3055
One Communications and Wireless Carriers	Chad Lehman	724.941.9308
Verizon	Greg Adams	412.279.2241

Other Account Team Contacts:

Assistant Vice-President Wholesale	Michelle Hymson	412.841.3610
For questions/comments with the FairPoint Wholesale Website, contact Manager Wholesale Customer Relations	Henry Lopez	207.648.3209
Wholesale Help Desk:		877.648.3038



155 Gannett Drive
South Portland, ME 04106

Industry Notification – Accessible Letter

Date:	March 6, 2009	Number: SYS 0081-03062009
Effective Date	March 6, 2009	Category: System
Subject:	Single Point of contact within Wholesale Service Center for LSR's – email addresses added to list	
Related Letters:	SYS 0079-03032009	
Attachments:	N/A	
Target Audience	IXC, CLEC, Wireless, UNE	
Area Impacted:		
Wholesale Customer Response deadline:		N/A
Contact:	Send all Questions to: 866-925-8971	
Conference Call/Meeting	Daily Conference Bridge: 1-800-240-3895 Pass Code: 667127# Monday, Wednesday, Friday @ 3PM to 4:30PM	

Dear FairPoint Communications Wholesale Customer:

This notice is being sent to advise FairPoint Communications Wholesale Customers that we have added **email addresses** for their single points of contacts within the Wholesale Service Center for LSR orders:

Note: Where you see 2 names listed, the second name is specifically handling the porting load and will continue to reach out to work through the porting requests.

Carrier	LSR POC	Email address
ACN	Drew Innes Walker	dwalker1@fairpoint.com
Access Point	Kristine Allison	kallison@fairpoint.com
ATT	Kristine Allison	kallison@fairpoint.com
ATT Wireless	Lorrie Robinson	lrobinson@fairpoint.com
Bayring	Kyle Bailey	kbailey@fairpoint.com
BCN	Kyle Aszalos	kszalos@fairpoint.com
Burlington Tel	Stephen Brown	sbrown2@fairpoint.com
Broadview	Jan Bhatt	jbhatt@fairpoint.com
Comcast	Lowell Brown	lbrown@fairpoint.com
Choice One/ One Comm	Mark Deziel	mdeziel@fairpoint.com
Cornerstone	Mark Deziel	mdeziel@fairpoint.com
Covad	Mark Deziel	mdeziel@fairpoint.com
DSCI	Ashley Buckwheat	abuckwheat@fairpoint.com

Ernest Communications	Ashley Buckwheat	abuchwheat@fairpoint.com
G4/Otel	Ashley Buckwheat	abuchwheat@fairpoint.com
Granite	Rafal Kasprzyk	rkasprzyk@fairpoint.com
GWl	Gaelen Olinski	golinski@fairpoint.com
IDT	James Sindrey	jsindrey@fairpoint.com
Info Highway	James Sindrey	jsindrey@fairpoint.com
Level 3	Kimhan Som/ Leah Lambert	ksom@fairpoint.com ; llambert@fairpoint.com
Mid Maine	William Tuer/ Brandon Dube	wtuer@fairpoint.com ; bdube@fairpoint.com
Mettel	Zen Waliji	zwaliiji@fairpoint.com
Matrix	Zen Waliji	zwaliiji@fairpoint.com
Nextel	Brandon Dube	bdube@fairpoint.com
New Horizon	Zen Waliji	zwaliiji@fairpoint.com
Oxford Networks	Drew Innes Walker/ Brandon Dube	dwalker1@fairpoint.com ; bdube@fairpoint.com
Paetec	Drew Innes Walker/ Brandon Dube	dwalker1@fairpoint.com ; bdube@fairpoint.com
Pinetree	Lindsay Garneau/ Matt Maynard	lgarneau@fairpoint.com ; mmaynard@fairpoint.com
Rinkers	Elizabeth Ionson	eionson@fairpoint.com
Powershift	Danielle Doucet	ddoucet@fairpoint.com
Segtel	Danielle Doucet	ddoucet@fairpoint.com
Sovernet	Danielle Doucet	ddoucet@fairpoint.com
T-Mobile	Elizabeth Ionson	eionson@fairpoint.com
Telcove	Derrick Mather/ Brandon Dube	dmather@fairpoint.com ; bdube@fairpoint.com
Trans National Communications	Derrick Mather	dmather@fairpoint.com
Time Warner	Derick Mather/ Brandon Dube	dmather@fairpoint.com ; bdube@fairpoint.com
US Cellular	Elizabeth Ionson	eionson@fairpoint.com
USA Tel	David Michels	dmichels@fairpoint.com
Verizon Business	Lisa Morrison	lmorrison@fairpoint.com
Xatel	Lisa Morrison/ Brandon Dube	lmorrison@fairpoint.com ; bdube@fairpoint.com
YMAX	Lisa Morrison	lmorrison@fairpoint.com



155 Gannett Drive
South Portland, ME 04106

Industry Notification – Accessible Letter

Date:	March 6, 2009	Number: SYS 0082-03062009
Effective Date	March 6, 2009	Category: System
Subject:	Single Point of contact within Wholesale Service Center for ASR's – added email addresses	
Related Letters:	SYS 0077-03032009	
Attachments:	N/A	
Target Audience	IXC, CLEC, Wireless, UNE	
Area Impacted:		
Wholesale Customer Response deadline:	N/A	
Contact:	Send all Questions to: 866-925-8971 Option 1	
Conference Call/Meeting	Daily Conference Bridge: 1-800-240-3895 Pass Code: 667127# Monday, Wednesday, Friday @ 3PM to 4:30PM	

Dear FairPoint Communications Wholesale Customer:

This notice is being sent to advise FairPoint Communications Wholesale Customers that we have added **email addresses** for their single points of contacts within the Wholesale Service Center for ASR orders:

Note: Your SPOC is listed above the Wholesale Customers that are assigned to him/her in the table below.

SPOC	Carrier Name	Email address
Adam Abiuso		Aabuiso@fairpoint.com
BPH	Comcast	
SCE	Broadview	
Bobby Foley /Greg Ilton		bfoley@fairpoint.com ; gilton@fairpoint.com
NXT	Nextel/ Sprint	
Brad Eelkema		beelkema@fairpoint.com
UCU	US Cellular	
Chris Sheehan		csheehan@fairpoint.com
MJC	Sprint	
RHA	USA Mobility	
WSO	Sprint	
James Boucher		jboucher@fairpoint.com

	ALN	Global Crossing	
	AUL	ATT Wireless	
	BDF	Biddeford Internet	
	DSE	DSCI	
	FVI	NEON	
	IDR	IDT Telecom	
	MQS	Metro PCS	
	NGE	New Edge Networks	
	PWF	Powershift Online	
	RMN	CRC Communications	
	SGU	Segtel	
	UNY	Verizon Wireless	
Jay Mackie			jmackie@fairpoint.com
	PUA	Paetec	
	UHC	Paetec	
Johnny Rahman /Sarp Hankali			jrahman@fairpoint.com ; shankali@fairpoint.com
	UTC	Sprint	
Karl Rosilius			krosilius@fairpoint.com
	FER	Bayring	
	OEK	G4/ Otel	
	ORR	Cornerstone	
	OVC	Covad	
Lucas Myatt			lmyatt@fairpoint.com
	MIP	Mid Maine	
	OSA	Oxford Networks	
Mike Shea / Leigh Malloy			mshea@fairpoint.com ; lmalloy@fairpoint.com
	LTL	Qwest	
	TQW	XO	
	UYA	United Systems Access	
	XAT	Xatel	
Nado Hoi			nhoi@fairpoint.com
	DSG	DSCI	
	HTJ	Level3	
	IMR	Level 3	
	LVC	Level 3	
	WCA	Communications Solutions Partners	
Syed Anwar (Shaq)			sanwar@fairpoint.com

	NMQ	Sovernet	
Tibi Neculai			tneculai@fairpoint.com
	OPT	OmniPoint	
Cheryl Gray			cgray@fairpoint.com
Krista Jensen			kjensen@fairpoint.com
Mary Dorazio			mdorazio@fairpoint.com
	ATT	ATT	
Chuck Hall			chall1@fairpoint.com
Vicki Hill			vhill@fairpoint.com
Diane Provencher			dprovencher@fairpoint.com
	Verizon Business	Verizon Business	
Scott Jordan			sjordan@fairpoint.com
Karen Birney			kbirney@fairpoint.com
One Communications	One Communications		