

THE STATE OF NEW HAMPSHIRE



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**PUBLIC UTILITIES COMMISSION**

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July 25, 2006

Ronald & Kathleen Tougas  
76 Riley Road  
Gilford, New Hampshire 03246

Re: DW 06-075, Lakeview Water Company, Inc.

Dear Mr. & Mrs. Tougas:

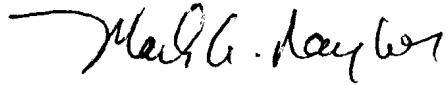
As you know, Lakeview Water Company (Lakeview) is a public utility and provides water service to properties in the Bachelor Drive and Hermit Road areas of Alton. Recently, Lakeview filed a request with the New Hampshire Public Utilities Commission (NHPUC) to discontinue providing service and to dissolve the utility. A prehearing conference was held here at the NHPUC on June 30. All current and former customers were notified, but none attended this prehearing conference.

As Commission Staff now understands it, due to customers installing their own private wells, Lakeview's customer base has declined to just four customers at this time. This creates a situation where the utility may no longer be able to charge reasonable rates and remain financially viable. I understand that you are one of the customers who opted to install a private well for your water supply. It is also my understanding that you have a remaining balance due to Lakeview for water service received prior to the installation of your well. The purpose of this letter is to inquire as to your intention with respect to this balance due. It is the position of the Commission Staff that customers who have taken service from Lakeview are obligated to pay for that service up to the time they disconnected from the Lakeview system. Thus we would urge you to settle your account with Lakeview as soon as possible. Commission Staff will support all reasonable efforts on the part of Lakeview to recover charges for water service provided under its tariff.

I am available to discuss this matter with you if you would like. Please feel free to write, or call me at 271-6019. I can also be reached via e-mail at [mark.naylor@puc.nh.gov](mailto:mark.naylor@puc.nh.gov).

Thank you for your attention to this matter.

Sincerely,

A handwritten signature in black ink that reads "Mark A. Naylor". The signature is written in a cursive style with a large initial "M" and a long horizontal stroke at the beginning.

Mark A. Naylor  
Director, Gas & Water Division

Cc: Lakeview Water Company