Unitil
Unitil Service Corp.

FILED ELECTRONICALLY AND VIA OVERNIGHT DELIVERY

October 13, 2017

NHPUC 17OCT17AM10:49

Debra Howland
Executive Director and Secretary
New Hampshire Public Utilities Commission
21 S. Fruit St., Suite 10
Concord, New Hampshire 03301-2429

Re: Northern Utilities, Inc., Docket No. DG 11-196 – Emergency Response Odor Call Report ("Report") for July 2017-Corrected

Dear Director Howland:

Enclosed for filing on behalf of Northern Utilities, Inc. ("the Company") is the July 2017 Report in compliance with the terms of the Settlement Agreement ("Agreement") approved by the Commission in Order No. 25,390 on July 9, 2012 from Docket No. DG 11-196.

As set forth in the Agreement, this Company Report includes individual odor call response data for July 2017 as well as twelve months of accumulated historical odor call response data under the Emergency Response Standards. The accumulated monthly data for each Performance Measure is found on page 8 of the Report.

This report is being filed with the Commission to correct an error found on the original submission.

Please contact Christopher LeBlanc, at (603) 294-5166 if you need any additional information.

Respectfully submitted,

George H. Simmons Jr/E

George H. Simmons Jr.

Enclosure

cc: Thomas P. Meissner Jr., Vice President USC
Christopher LeBlanc, USC

George H. Simmons Jr.
Manager - Regulatory Services

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Hampton, NH 03842

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Emergency Response Times
NU New Hampshire work orders from 09/01/2017 to 09/30/2017
Total orders in sample: 47

Orders responded to in < 30 minutes: 25 (53% of total) for Regular Hours:

Order Taken		Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Municipal Onsite	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed		Job Time	Response Time	Hour Class	Reponse Category
9/1/2017	10:03:25 AM	7 SEAVIEW AVE 2	HAMPTON	NH	John Wiley	David Martinage	1146 - 0	GAS LEAK INSIDE	97087		0	14	9/1/2017 10:03	9/1/2017 10:04	9/1/2017 10:05	9/1/2017 10:18	9/1/2017	10:45:26 AM	26	15	Regular Hours	< 30 minutes
9/1/2017	12:32:03 PM	59 CLUFF RD 34 2	SALEM	NH	Anthony Beck	William Jones	1147 - 0	GAS LEAK OUTSIDE	97418		0	20	9/1/2017 12:32	9/1/2017 12:38	9/1/2017 12:40	9/1/2017 12:59	9/1/2017	1:56:26 PM	57	27	Regular Hours	< 30 minutes
9/4/2017	10:20:07 AM	5 CHARTERGRANT RD	DOVER	NH	Kevin Clifford	Samantha Keach	1146 - 0	GAS LEAK INSIDE	98851		0	10	9/4/2017 10:20	9/4/2017 10:28	9/4/2017 10:28	9/4/2017 10:38	9/4/2017	11:20:37 AM	42	18	Regular Hours	< 30 minutes
9/5/2017	8:51:48 AM	121 LITTLE RIVER RD	HAMPTON	NH	Jeffrey Croteau	Lynne Copp	1147 - 0	GAS LEAK OUTSIDE	99039		0	11	9/5/2017 8:52	9/5/2017 8:52	9/5/2017 8:54	9/5/2017 9:03	9/5/2017	9:50:32 AM	46	12	Regular Hours	< 30 minutes
9/6/2017	8:44:42 AM	79 BLUE HERON DR	PORTSMOUTH	NH	Kevin Clifford	David Martinage	1147 - 0	GAS LEAK OUTSIDE	100827		0	7	9/6/2017 8:45	9/6/2017 8:47	9/6/2017 8:48	9/6/2017 8:55	9/6/2017	10:20:37 AM	85	10	Regular Hours	< 30 minutes
9/6/2017	9:17:52 AM	45 SPINNAKER WAY	PORTSMOUTH	NH	Robert Pettigrew	Lynne Copp	1146 - 0	GAS LEAK INSIDE	100879		1	19	9/6/2017 9:19	9/6/2017 9:20	9/6/2017 9:20	9/6/2017 9:39	9/6/2017	10:22:17 AM	42	21	Regular Hours	< 30 minutes
9/6/2017	10:49:34 AM	425 BROAD ST	PORTSMOUTH	NH	Kevin Clifford	David Martinage	1146 - 0	GAS LEAK INSIDE	101129		0	15	9/6/2017 10:49	9/6/2017 10:53	9/6/2017 10:54	9/6/2017 11:08	9/6/2017	11:51:18 AM	42	19	Regular Hours	< 30 minutes
9/6/2017	2:03:28 PM	2 WINSTON AVE	DOVER	NH	Lance Keelty	David Martinage	1147 - 0	GAS LEAK OUTSIDE	102875		0	12	9/6/2017 14:04	9/6/2017 14:04	9/6/2017 14:07	9/6/2017 14:16	9/6/2017	3:40:29 PM	83	13	Regular Hours	< 30 minutes
9/7/2017	9:20:25 AM	233 VAUGHAN ST UNIT 303	PORTSMOUTH	NH	Troy Kimball	Lynne Copp	1147 - 0	GAS LEAK OUTSIDE	108709		5	9	9/7/2017 9:25	9/7/2017 9:38	9/7/2017 9:38	9/7/2017 9:48	9/7/2017	9:58:21 AM	10	27	Regular Hours	< 30 minutes
9/7/2017	2:15:04 PM	147 EXETER RD	HAMPTON	NH	Kevin Clifford	Lynne Copp	1147 - 0	GAS LEAK OUTSIDE	109935		0	17	9/7/2017 14:15	9/7/2017 14:16	9/7/2017 14:18	9/7/2017 14:34	9/7/2017	3:49:46 PM	75	19	Regular Hours	< 30 minutes
9/8/2017	9:52:32 AM	58 WASHINGTON ST	EXETER	NH	Lance Keelty	Lynne Copp	1146 - 0	GAS LEAK INSIDE	111048		0	25	9/8/2017 9:53	9/8/2017 9:54	9/8/2017 9:56	9/8/2017 10:19	9/8/2017	10:39:40 AM	19	27	Regular Hours	< 30 minutes
9/12/2017	11:12:42 AM	6 EZRAS WAY	DOVER	NH	David Perreault	William Jones	1147 - 0	GAS LEAK OUTSIDE	116303		0	9	9/12/2017 11:12	9/12/2017 11:13	9/12/2017 11:14	9/12/2017 11:23	9/12/2017	1:28:10 PM	125	10	Regular Hours	< 30 minutes
9/19/2017	10:54:33 AM	178 EMERALD LN	DOVER	NH	Kevin Clifford	Lynne Copp	1146 - 0	GAS LEAK INSIDE	131880		0	7	9/19/2017 10:54	9/19/2017 11:00	9/19/2017 11:01	9/19/2017 11:08	9/19/2017	11:54:55 AM	46	13	Regular Hours	< 30 minutes
9/19/2017	11:31:10 AM	920 LAFAYETTE RD BLDG 1 201	SEABROOK	NH	Jeffrey Croteau	Lynne Copp	1147 - 0	GAS LEAK OUTSIDE	132044		0	12	9/19/2017 11:31	9/19/2017 11:32	9/19/2017 11:33	9/19/2017 11:45	9/19/2017	1:28:06 PM	103	13	Regular Hours	< 30 minutes
9/20/2017	10:59:17 AM	252 WIBIRD ST	PORTSMOUTH	NH	Jeffrey Croteau	Lynne Copp	1146 - 0	GAS LEAK INSIDE	136555		0	12	9/20/2017 10:59	9/20/2017 11:00	9/20/2017 11:01	9/20/2017 11:12	9/20/2017	12:00:51 PM	48	13	Regular Hours	< 30 minutes
9/21/2017	2:18:30 PM	70 CONSTITUTION AVE APT 221	PORTSMOUTH	NH	Daniel Lafortune	William Jones	1147 - 0	GAS LEAK OUTSIDE	138666		0	15	9/21/2017 14:18	9/21/2017 14:25	9/21/2017 14:27	9/21/2017 14:41	9/21/2017	3:53:28 PM	72	22	Regular Hours	< 30 minutes
9/22/2017	9:25:08 AM	11 BEACHWOOD CT	ATKINSON	NH	Anthony Beck	Michael Talis	1147 - 0	GAS LEAK OUTSIDE	139559		0	15	9/22/2017 9:25	9/22/2017 9:25	9/22/2017 9:26	9/22/2017 9:40	9/22/2017	1:06:06 PM	205	15	Regular Hours	< 30 minutes
9/22/2017	2:32:58 PM	36 ATLANTIC AVE EAST	SEABROOK	NH	Daniel Lafortune	David Martinage	1146 - 0	GAS LEAK INSIDE	140387		0	16	9/22/2017 14:33	9/22/2017 14:35	9/22/2017 14:35	9/22/2017 14:51	9/22/2017	3:22:15 PM	30	18	Regular Hours	< 30 minutes
9/25/2017	1:25:38 PM	22 LISA BETH CIR	DOVER	NH	Lance Keelty	Lynne Copp	1146 - 0	GAS LEAK INSIDE	145318		1	3	9/25/2017 13:26	9/25/2017 13:27	9/25/2017 13:28	9/25/2017 13:30	9/25/2017	1:58:50 PM	28	4	Regular Hours	< 30 minutes
9/26/2017	3:25:25 PM	110 PORTLAND AVE ICE	DOVER	NH	Lance Keelty	William Jones	1146 - 0	GAS LEAK INSIDE	147930		0	1	9/26/2017 15:26	9/26/2017 15:27	9/26/2017 15:28	9/26/2017 15:28	9/26/2017	3:35:52 PM	7	2	Regular Hours	< 30 minutes
9/28/2017	10:31:38 AM	17 TROUBLE CALL WAY	DOVER	NH	David Perreault	Lynne Copp	9100 - 0	TC GAS LEAK OUTSIDE	151241		0	23	9/28/2017 10:31	9/28/2017 10:32	9/28/2017 10:34	9/28/2017 10:55	9/28/2017	12:14:04 PM	78	24	Regular Hours	< 30 minutes
9/29/2017	10:24:02 AM	47 ESKER RD	HAMPTON	NH	Daniel Lafortune	Lynne Copp	1147 - 0	GAS LEAK OUTSIDE	152934		0	9	9/29/2017 10:24	9/29/2017 10:26	9/29/2017 10:26	9/29/2017 10:35	9/29/2017	11:58:24 AM	82	11	Regular Hours	< 30 minutes
9/29/2017	11:23:29 AM	150 MIRONA RD	PORTSMOUTH	NH	Jeffrey Croteau	David Martinage	1146 - 0	GAS LEAK INSIDE	153121		0	10	9/29/2017 11:24	9/29/2017 11:28	9/29/2017 11:29	9/29/2017 11:38	9/29/2017	12:18:43 PM	39	15	Regular Hours	< 30 minutes
9/29/2017	12:27:15 PM	150 MIRONA RD	PORTSMOUTH	NH	Jeffrey Croteau	Lynne Copp	1147 - 0	GAS LEAK OUTSIDE	153284		0	0	9/29/2017 12:27	9/29/2017 12:28	9/29/2017 12:28	9/29/2017 12:28	9/29/2017	1:42:20 PM	74	0	Regular Hours	< 30 minutes
9/29/2017	3:52:47 PM	57 MARCY ST 3	PORTSMOUTH	NH	John Wiley	William Jones	1146 - 0	GAS LEAK INSIDE	153814		0	13	9/29/2017 15:53	9/29/2017 15:57	9/29/2017 15:57	9/29/2017 16:10	9/29/2017	4:30:34 PM	19	18	Regular Hours	< 30 minutes

Orders responded to in < 30 minutes: 9 (19% of total) for After Hours:																				
9/8/2017	5:25:20 PM	43 HOOKSETT ST DN	SEABROOK	NH	Kevin Clifford	David Martinage	1146 - 0	GAS LEAK INSIDE	112358		0	23	9/8/2017 17:25	9/8/2017 17:29	9/8/2017 17:29	9/8/2017 17:53	9/8/2017	7:11:45 PM	78	27	After Hours	< 30 minutes
9/14/2017	6:56:25 AM	140 WAKEFIELD ST	ROCHESTER	NH	Kevin Ruel	William Jones	1146 - 0	GAS LEAK INSIDE	123779		0	13	9/14/2017 6:56	9/14/2017 6:59	9/14/2017 7:00	9/14/2017 7:12	9/14/2017	8:50:05 AM	97	16	After Hours	< 30 minutes
9/18/2017	4:15:37 PM	291 SOUTH ST	PORTSMOUTH	NH	Lance Keelty	William Jones	1147 - 0	GAS LEAK OUTSIDE	130874		1	23	9/18/2017 16:17	9/18/2017 16:21	9/18/2017 16:21	9/18/2017 16:44	9/18/2017	6:12:12 PM	88	28	After Hours	< 30 minutes
9/20/2017	7:46:14 PM	60 BOXWOOD LN	DOVER	NH	Lance Keelty	William Jones	1146 - 0	GAS LEAK INSIDE	137538		1	13	9/20/2017 19:47	9/20/2017 19:48	9/20/2017 19:49	9/20/2017 20:01	9/20/2017	8:29:23 PM	27	15	After Hours	< 30 minutes
9/25/2017	7:18:58 PM	72 SILVER ST C	DOVER	NH	Lance Keelty	David Martinage	1146 - 0	GAS LEAK INSIDE	145948		0	7	9/25/2017 19:19	9/25/2017 19:19	9/25/2017 19:20	9/25/2017 19:27	9/25/2017	7:40:17 PM	13	8	After Hours	< 30 minutes
9/26/2017	5:28:53 PM	23 PIERCE ST A	DOVER	NH	Lance Keelty	William Jones	1146 - 0	GAS LEAK INSIDE	148086		0	19	9/26/2017 17:29	9/26/2017 17:33	9/26/2017 17:34	9/26/2017 17:53	9/26/2017	6:14:13 PM	20	24	After Hours	< 30 minutes
9/27/2017	6:33:27 PM	1500 LAFAYETTE RD	PORTSMOUTH	NH	John Wiley	William Jones	1146 - 0	GAS LEAK INSIDE	150410		0	3	9/27/2017 18:33	9/27/2017 18:34	9/27/2017 18:38	9/27/2017 18:38	9/27/2017	6:41:41 PM	3	4	After Hours	< 30 minutes
9/29/2017	4:41:50 PM	21 BRAEMOOR WOODS RD A	SALEM	NH	Troy Kimball	William Jones	1147 - 0	GAS LEAK OUTSIDE	153883		0	14	9/29/2017 16:42	9/29/2017 16:48	9/29/2017 16:48	9/29/2017 17:02	9/29/2017	5:48:33 PM	45	20	After Hours	< 30 minutes
9/29/2017	8:33:58 PM	69 WESTSIDE DR	EXETER	NH	John Wiley	William Jones	1147 - 0	GAS LEAK OUTSIDE	153970		1	26	9/29/2017 20:35	9/29/2017 20:38	9/29/2017 20:39	9/29/2017 21:04	9/29/2017	10:30:43 PM	85	30	After Hours	< 30 minutes
Orders responded to in < 30 minutes: 9 (19% of total) for Weekend/Holiday Hours:																				
9/2/2017	11:02:39 AM	121 LITTLE RIVER RD	HAMPTON	NH	Jeffrey Croteau	Jason Brooks	1147 - 0	GAS LEAK OUTSIDE	98182		0	9	9/2/2017 11:02	9/2/2017 11:05	9/2/2017 11:06	9/2/2017 11:14	9/2/2017	12:37:47 PM	83	12	Weekend/Holiday	< 30 minutes
9/9/2017	12:31:23 PM	10 RUTH LN	HAMPTON	NH	Anthony Beck	Jason Brooks	1147 - 0	GAS LEAK OUTSIDE	112531		0	13	9/9/2017 12:31	9/9/2017 12:31	9/9/2017 12:32	9/9/2017 12:45	9/9/2017	1:48:06 PM	63	13	Weekend/Holiday	< 30 minutes
9/16/2017	10:16:06 AM	33 TROUBLE CALL WAY	HAMPTON	NH	Jeffrey Croteau	Scott Lacouture	9100 - 0	TC GAS LEAK OUTSIDE	128731		0	21	9/16/2017 10:16	9/16/2017 10:16	9/16/2017 10:17	9/16/2017 10:38	9/16/2017	12:29:41 PM	111	22	Weekend/Holiday	< 30 minutes
9/16/2017	10:16:06 AM	1 OCEAN BLVD	HAMPTON	NH	Jeffrey Croteau	Scott Lacouture	1146 - 0	GAS LEAK INSIDE	128750		1	20	9/16/2017 10:17	9/16/2017 10:18	9/16/2017 10:19	9/16/2017 10:38	9/16/2017	1:28:51 PM	169	22	Weekend/Holiday	< 30 minutes
9/23/2017	5:25:47 PM	17 TROUBLE CALL WAY	DOVER	NH	John Wiley	Ryan Tardif	9100 - 0	TC GAS LEAK OUTSIDE	140970		0	14	9/23/2017 17:26	9/23/2017 17:34	9/23/2017 17:34	9/23/2017 17:49	9/23/2017	6:38:54 PM	49	23	Weekend/Holiday	< 30 minutes
9/24/2017	12:08:03 PM	4 GEAR RD	GONIC	NH	John Wiley	Rene Bordeleau	1147 - 0	GAS LEAK OUTSIDE	141006		0	25	9/24/2017 12:08	9/24/2017 12:13	9/24/2017 12:13	9/24/2017 12:39	9/24/2017	2:21:27 PM	102	30	Weekend/Holiday	< 30 minutes
9/24/2017	9:07:27 PM	57 JADY HILL AVE	EXETER	NH	John Wiley	Samantha Keach	1146 - 0	GAS LEAK INSIDE	141058		1	24	9/24/2017 21:09	9/24/2017 21:09	9/24/2017 21:09	9/24/2017 21:33	9/24/2017	9:51:16 PM	17	26	Weekend/Holiday	< 30 minutes
9/30/2017	3:23:14 PM	454 WINNACUNNET RD APT 24	HAMPTON	NH	Jeffrey Croteau	Samantha Keach	1147 - 0	GAS LEAK OUTSIDE	154245		1	20	9/30/2017 15:24	9/30/2017 15:25	9/30/2017 15:27	9/30/2017 15:46	9/30/2017	4:50:12 PM	63	23	Weekend/Holiday	< 30 minutes
9/30/2017	5:20:23 PM	6 RAAB LN	E. ROCHESTER	NH	Kevin Clifford	Scott Lacouture	1147 - 0	GAS LEAK OUTSIDE	154273		2	20	9/30/2017 17:22	9/30/2017 17:27	9/30/2017 17:29	9/30/2017 17:48	9/30/2017	6:55:13 PM	67	27	Weekend/Holiday	< 30 minutes
Orders responded to in 31-45 minutes: 0 (0% of total) for Regular Hours:																				
Order Taken		*Address*	*Town*	*State*	*Serv. Tech*	*Dispatcher*	*Task Code*	*Task Desc.*	*Work Order*	*Municipal Onsite*	*Held Time*	*Travel Time*	*Assigned*	*Accepted*	*En Route*	*On Site*	*Work Completed*		*Job Time*	*Response Time*	*Hour Class*	*Reponse Category*

Orders responded to in 31-45 minutes: 0 (0% of total) for After Hours:																						
Orders responded to in 31-45 minutes: 4 (9% of total) for Weekend/Holiday Hours:																						
9/9/2017	5:22:27 PM	39 FORTIER DR	ROCHESTER	NH	Kevin Ruel	Ryan Tardif	1146 - 0	GAS LEAK INSIDE	112606		0	16	9/9/2017 17:23	9/9/2017 17:36	9/9/2017 17:38	9/9/2017 17:53	9/9/2017	6:07:23 PM	13	31	Weekend/Holiday	31-45 minutes
9/10/2017	3:42:17 PM	154 MARKET ST	PORTSMOUTH	NH	Daniel Lafortune	Rene Bordeleau	1146 - 0	GAS LEAK INSIDE	112695		1	32	9/10/2017 15:43	9/10/2017 15:49	9/10/2017 15:51	9/10/2017 16:22	9/10/2017	5:07:33 PM	44	40	Weekend/Holiday	31-45 minutes
9/16/2017	5:45:05 PM	454 WINNACUNNET RD APT 12	HAMPTON	NH	Robert Pettigrew	Scott Lacouture	1146 - 0	GAS LEAK INSIDE	128816		9	28	9/16/2017 17:54	9/16/2017 18:01	9/16/2017 18:02	9/16/2017 18:30	9/16/2017	7:30:33 PM	60	45	Weekend/Holiday	31-45 minutes
9/17/2017	4:31:49 PM	84 OCEAN DR DINGY	SEABROOK	NH	Robert Pettigrew	Jason Brooks	1146 - 0	GAS LEAK INSIDE	128937		0	32	9/17/2017 16:32	9/17/2017 16:39	9/17/2017 16:39	9/17/2017 17:12	9/17/2017	6:01:03 PM	48	40	Weekend/Holiday	31-45 minutes
Orders responded to in 46-60 minutes: 0 (0% of total) for Regular Hours:																						
Order Taken		*Address*	*Town*	*State*	*Serv. Tech*	*Dispatcher*	*Task Code*	*Task Desc.*	*Work Order*	*Municipal Onsite*	*Held Time*	*Travel Time*	*Assigned*	*Accepted*	*En Route*	*On Site*	*Work Completed*		*Job Time*	*Response Time*	*Hour Class*	*Reponse Category*
Orders responded to in 46-60 minutes: 0 (0% of total) for After Hours:																						
Orders responded to in 46-60 minutes: 0 (0% of total) for Weekend/Holiday Hours:																						
Orders responded to in 61-75 minutes: 0 (0% of total) for Regular Hours:																						
Order Taken		*Address*	*Town*	*State*	*Serv. Tech*	*Dispatcher*	*Task Code*	*Task Desc.*	*Work Order*	*Municipal Onsite*	*Held Time*	*Travel Time*	*Assigned*	*Accepted*	*En Route*	*On Site*	*Work Completed*		*Job Time*	*Response Time*	*Hour Class*	*Reponse Category*
Orders responded to in 61-75 minutes: 0 (0% of total) for After Hours:																						
Orders responded to in 61-75 minutes: 0 (0% of total) for Weekend/Holiday Hours:																						
Orders responded to in > 75 minutes: 0 (0% of total) for Regular Hours:																						
Order Taken		*Address*	*Town*	*State*	*Serv. Tech*	*Dispatcher*	*Task Code*	*Task Desc.*	*Work Order*	*Municipal Onsite*	*Held Time*	*Travel Time*	*Assigned*	*Accepted*	*En Route*	*On Site*	*Work Completed*		*Job Time*	*Response Time*	*Hour Class*	*Reponse Category*
Orders responded to in > 75 minutes: 0 (0% of total) for After Hours:																						
Orders responded to in > 75 minutes: 0 (0% of total) for Weekend/Holiday Hours:																						

Summary for 09/01/2017 to 09/30/2017

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	*Frequency*	*Cumulative %*	*Bin*	*Frequency*	*Cumulative %*	*Bin*	*Frequency*	*Cumulative %*	*Bin*	*Frequency*	*Cumulative %*
15	19	40%	15	14	56%	15	3	33%	15	2	15%
30	24	91%	30	11	100%	30	6	100%	30	7	69%
45	4	100%	45	0	100%	45	0	100%	45	4	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	**47**		**Total**	**25**		**Total**	**9**		**Total**	**13**	

Sep-17

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	*Frequency*	*Cumulative %*	*Bin*	*Frequency*	*Cumulative %*	*Bin*	*Frequency*	*Cumulative %*	*Bin*	*Frequency*	*Cumulative %*
15	19	40%	15	14	56%	15	3	33%	15	2	15%
30	24	91%	30	11	100%	30	6	100%	30	7	69%
45	4	100%	45	0	100%	45	0	100%	45	4	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	**47**		**Total**	**25**		**Total**	**9**		**Total**	**13**	

Aug-17

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	*Frequency*	*Cumulative %*	*Bin*	*Frequency*	*Cumulative %*	*Bin*	*Frequency*	*Cumulative %*	*Bin*	*Frequency*	*Cumulative %*
15	40	51%	15	26	54%	15	10	42%	15	4	57%
30	34	94%	30	21	98%	30	10	83%	30	3	100%
45	5	100%	45	1	100%	45	4	100%	45	0	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	**79**		**Total**	**48**		**Total**	**24**		**Total**	**7**	

Jul-17

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	*Frequency*	*Cumulative %*	*Bin*	*Frequency*	*Cumulative %*	*Bin*	*Frequency*	*Cumulative %*	*Bin*	*Frequency*	*Cumulative %*
15	20	36%	15	18	55%	15	0	0%	15	2	15%
30	27	85%	30	14	97%	30	8	89%	30	5	54%
45	7	98%	45	1	100%	45	1	100%	45	5	92%
60	1	100%	60	0	100%	60	0	100%	60	1	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	**55**		**Total**	**33**		**Total**	**9**		**Total**	**13**	

Jun-17

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	*Frequency*	*Cumulative %*	*Bin*	*Frequency*	*Cumulative %*	*Bin*	*Frequency*	*Cumulative %*	*Bin*	*Frequency*	*Cumulative %*
15	22	35%	15	19	44%	15	2	17%	15	1	13%
30	34	89%	30	21	93%	30	9	92%	30	4	63%
45	7	100%	45	3	100%	45	1	100%	45	3	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	**63**		**Total**	**43**		**Total**	**12**		**Total**	**8**	

May-17

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	*Frequency*	*Cumulative %*	*Bin*	*Frequency*	*Cumulative %*	*Bin*	*Frequency*	*Cumulative %*	*Bin*	*Frequency*	*Cumulative %*
15	26	46%	15	18	56%	15	7	47%	15	1	11%
30	23	88%	30	14	100%	30	5	80%	30	4	56%
45	6	98%	45	0	100%	45	2	93%	45	4	100%
60	1	100%	60	0	100%	60	1	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	**56**		**Total**	**32**		**Total**	**15**		**Total**	**9**	

Apr-17

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	*Frequency*	*Cumulative %*	*Bin*	*Frequency*	*Cumulative %*	*Bin*	*Frequency*	*Cumulative %*	*Bin*	*Frequency*	*Cumulative %*
15	24	43%	15	15	58%	15	5	31%	15	4	29%
30	26	89%	30	11	100%	30	8	81%	30	7	79%
45	6	100%	45	0	100%	45	3	100%	45	3	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	**56**		**Total**	**26**		**Total**	**16**		**Total**	**14**	

Mar-17

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	*Frequency*	*Cumulative %*	*Bin*	*Frequency*	*Cumulative %*	*Bin*	*Frequency*	*Cumulative %*	*Bin*	*Frequency*	*Cumulative %*
15	26	42%	15	21	54%	15	4	25%	15	1	14%
30	28	87%	30	16	95%	30	9	81%	30	3	57%
45	8	100%	45	2	100%	45	3	100%	45	3	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	**62**		**Total**	**39**		**Total**	**16**		**Total**	**7**	

Feb-17

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	*Frequency*	*Cumulative %*	*Bin*	*Frequency*	*Cumulative %*	*Bin*	*Frequency*	*Cumulative %*	*Bin*	*Frequency*	*Cumulative %*
15	26	28%	15	18	49%	15	2	8%	15	6	21%
30	52	85%	30	19	100%	30	18	77%	30	15	72%
45	9	95%	45	0	100%	45	5	96%	45	4	86%
60	5	100%	60	0	100%	60	1	100%	60	4	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	**92**		**Total**	**37**		**Total**	**26**		**Total**	**29**	

Jan-17

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	*Frequency*	*Cumulative %*	*Bin*	*Frequency*	*Cumulative %*	*Bin*	*Frequency*	*Cumulative %*	*Bin*	*Frequency*	*Cumulative %*
15	21	33%	15	19	46%	15	0	0%	15	2	15%
30	31	83%	30	18	90%	30	6	67%	30	7	69%
45	11	100%	45	4	100%	45	3	100%	45	4	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	**63**		**Total**	**41**		**Total**	**9**		**Total**	**13**	

Dec-16

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	*Frequency*	*Cumulative %*	*Bin*	*Frequency*	*Cumulative %*	*Bin*	*Frequency*	*Cumulative %*	*Bin*	*Frequency*	*Cumulative %*
15	25	27%	15	16	31%	15	6	22%	15	3	21%
30	53	85%	30	32	94%	30	13	70%	30	8	79%
45	11	97%	45	1	96%	45	8	100%	45	2	93%
60	2	99%	60	1	98%	60	0	100%	60	1	100%
75	1	100%	75	1	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	**92**		**Total**	**51**		**Total**	**27**		**Total**	**14**	

Nov-16

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	*Frequency*	*Cumulative %*	*Bin*	*Frequency*	*Cumulative %*	*Bin*	*Frequency*	*Cumulative %*	*Bin*	*Frequency*	*Cumulative %*
15	28	37%	15	24	49%	15	2	22%	15	2	12%
30	36	85%	30	23	96%	30	3	56%	30	10	71%
45	11	100%	45	2	100%	45	4	100%	45	5	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	**75**		**Total**	**49**		**Total**	**9**		**Total**	**17**	

Oct-16

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	*Frequency*	*Cumulative %*	*Bin*	*Frequency*	*Cumulative %*	*Bin*	*Frequency*	*Cumulative %*	*Bin*	*Frequency*	*Cumulative %*
15	35	39%	15	30	51%	15	3	21%	15	2	13%
30	42	87%	30	26	95%	30	9	86%	30	7	56%
45	11	99%	45	2	98%	45	2	100%	45	7	100%
60	0	99%	60	0	98%	60	0	100%	60	0	100%
75	1	100%	75	1	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	**89**		**Total**	**59**		**Total**	**14**		**Total**	**16**	

12 Month Summary

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	*Frequency*	*Cumulative %*	*Bin*	*Frequency*	*Cumulative %*	*Bin*	*Frequency*	*Cumulative %*	*Bin*	*Frequency*	*Cumulative %*
15	312	38%	15	238	49%	15	44	24%	15	30	19%
30	410	87%	30	226	96%	30	104	80%	30	80	69%
45	96	99%	45	16	99%	45	36	99%	45	44	96%
60	9	100%	60	1	100%	60	2	100%	60	6	100%
75	2	100%	75	2	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	**829**		**Total**	**483**		**Total**	**186**		**Total**	**160**	