

State	Month	CLEC Id	Metric Id	Metric Title	Product	Performance Standard	Eligible/Diagnostic	FRP Num	FRP Den	CLEC Num	CLEC Den	FRP Perf.	CLEC Perf.	Z Score	Met Miss Ss	Qual'd Miss	Escalation Level	\$ Miss	\$ Credit
NNE	01-JUN-2020	Aggregate	PO-1-01-6040	Average Response Time - CSR	XML	<= 4.5 Seconds	ELIGIBLE	NA	NA	129.00	38.00	NA	3.39	NA	MET	0	1.00	5	0
NNE	01-JUN-2020	Aggregate	PO-1-01-6050	Average Response Time - CSR	WEB GUI	<= 6.5 Seconds	ELIGIBLE	NA	NA	738.00	270.00	NA	2.73	NA	MET	0	1.00	5	0
NNE	01-JUN-2020	Aggregate	PO-1-03-6040	Average Response Time - Address Validation	XML	<= 4.5 Seconds	ELIGIBLE	NA	NA	220.00	104.00	NA	2.12	NA	MET	0	1.00	5	0
NNE	01-JUN-2020	Aggregate	PO-1-03-6050	Average Response Time - Address Validation	WEB GUI	<= 7.5 Seconds	ELIGIBLE	NA	NA	1112.00	474.00	NA	2.35	NA	MET	0	1.00	5	0
NNE	01-JUN-2020	Aggregate	PO-1-05-6040	Average Response Time - TN Availability and Reservation	XML	<= 4.5 Seconds	DIAGNOSTIC	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA		0
NNE	01-JUN-2020	Aggregate	PO-1-05-6050	Average Response Time - TN Availability and Reservation	WEB GUI	<= 7.5 Seconds	DIAGNOSTIC	NA	NA	512.00	46.00	NA	11.13	NA	NA	NA	NA		0
NNE	01-JUN-2020	Aggregate	PO-1-06-6040	Average Response Time - Mech. Loop Qualification	XML	<= 4.5 Seconds	ELIGIBLE	NA	NA	527.00	114.00	NA	4.62	NA	MISS	21	1.00	5	0
NNE	01-JUN-2020	Aggregate	PO-1-06-6050	Average Response Time - Mech. Loop Qualification	WEB GUI	<= 6.5 Seconds	ELIGIBLE	NA	NA	252.00	48.00	NA	5.25	NA	MET	0	1.00	5	0
NNE	01-JUN-2020	Aggregate	PO-1-07-6040	Average Response Time - Rejected Query	XML	<= 4.5 Seconds	DIAGNOSTIC	NA	NA	11.00	6.00	NA	1.83	NA	NA	NA	NA		0
NNE	01-JUN-2020	Aggregate	PO-1-07-6050	Average Response Time - Rejected Query	WEB GUI	<= 7.5 Seconds	DIAGNOSTIC	NA	NA	143.00	82.00	NA	1.74	NA	NA	NA	NA		0
NNE	01-JUN-2020	Aggregate	PO-1-08-6040	% Timeouts	XML	<= 0.33%	ELIGIBLE	NA	NA	2013.00	5548.00	NA	36.28	NA	MISS	1995	5.00	5	4,050.00
NNE	01-JUN-2020	Aggregate	PO-1-08-6050	% Timeouts	WEB GUI	<= 0.33%	ELIGIBLE	NA	NA	47.00	967.00	NA	4.86	NA	MISS	47	2.50	5	312.50
NNE	01-JUN-2020	Aggregate	PO-1-09-6040	Average Response Time - Parsed CSR	XML	<= 4.5 Seconds	DIAGNOSTIC	NA	NA	15542.00	3273.00	NA	4.75	NA	NA	NA	NA		0
NNE	01-JUN-2020	Aggregate	PO-2-02-6000	OSS Interface Availability - Prime Time	VFO	>= 99.5%	ELIGIBLE	NA	NA	23760.00	23760.00	NA	100.00	NA	MET	0	1.00	Severity Dependent	0
NNE	01-JUN-2020	Aggregate	PO-3-02-1000	% Answered within 30 Seconds - Ordering	Resale and UNE	>= 80%	DIAGNOSTIC	NA	NA	467.00	537.00	NA	86.96	NA	NA	NA	NA		0
NNE	01-JUN-2020	Aggregate	PO-3-04-1000	% Answered within 30 Seconds - Repair	Resale and UNE	>= 80%	DIAGNOSTIC	NA	NA	11011.00	16367.00	NA	67.28	NA	NA	NA	NA		0
NNE	01-JUN-2020	Aggregate	PO-4-01-6660	% Change Management Notices Sent on Time	Change Notices (types 3, 4 and 5)	>= 95%	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	Severity Dependent	0
NNE	01-JUN-2020	Aggregate	PO-4-01-6671	% Change Management Notices Sent on Time	Change Notices (types 1 and 2)	>= 95%	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	Severity Dependent	0
NNE	01-JUN-2020	Aggregate	PO-4-02-6600	Change Management Notices - Delay 1 to 7 Days	Change Notices all types	No Standard	DIAGNOSTIC	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA		0
NNE	01-JUN-2020	Aggregate	PO-4-03-6600	Change Management Notices - Delay >= 8 Days	Change Notices all types	0 (zero) Notices >= 8 Days	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	Severity Dependent	0
NNE	01-JUN-2020	Aggregate	PO-5-01-6500	% On Time Notice of OSS Interface Outage	OSS Interface Outage Notifications	>= 95% within 20 Minutes of Outage	DIAGNOSTIC	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA		0
NNE	01-JUN-2020	Aggregate	PO-6-01-6000	Software Validation	VFO	<= 5% Failed Transactions	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	Severity Dependent	0
NNE	01-JUN-2020	Aggregate	PO-7-01-6000	% Production Software Referrals Resolved On Time	VFO	>= 95% within 48 Hours/10 Business Days	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	Severity Dependent	0
NNE	01-JUN-2020	Aggregate	PO-7-02-6000	Delay Hours Production Software Resolution - Change - Transactions Failed - No Workaround	VFO	0 (zero) production resolution changes > 48 Hours	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	Severity Dependent	0
NNE	01-JUN-2020	Aggregate	PO-7-03-6000	Delay Days Production Software Resolution - Change - Transactions Failed - With Workaround	VFO	0 (zero) production resolution changes > 10 Business Days	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	Severity Dependent	0
NNE	01-JUN-2020	Aggregate	PO-7-04-6000	Delay Hours - Failed/Rejected Test Deck Transactions - Transactions Failed - No Workaround	VFO	0 (zero) failed/rejected test deck transactions > 48 Hours	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	Severity Dependent	0
NH	01-JUN-2020	Aggregate	PO-8-01-6100	% On Time - Manual Loop Qualification	Manual Loop Qual Request	>= 95% within 48 Hours	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	40	0
NH	01-JUN-2020	Aggregate	OR-1-02-2000	% On Time LSRC - Flow-Through	UNE 2-Wire Loops/LNP	>= 95% within 2 Hours	ELIGIBLE	NA	NA	8.00	8.00	NA	100.00	NA	MET	0	1.00	28	0
NH	01-JUN-2020	Aggregate	OR-1-02-3332	% On Time LSRC - Flow-Through	UNE 2-Wire Loops/LNP	>= 95% within 2 Hours	ELIGIBLE	NA	NA	498.00	510.00	NA	97.65	NA	MET	5	1.00	28	140.00
NH	01-JUN-2020	Aggregate	OR-1-04-2000	% On Time LSRC - No Facility Check (Non-Flow-Through)	Resale	>= 95% within 24 Hours	ELIGIBLE	NA	NA	2.00	2.00	NA	100.00	NA	MET	0	1.00	28	0
NH	01-JUN-2020	Aggregate	OR-1-04-3331	% On Time LSRC - No Facility Check (Non-Flow-Through)	UNE 2-Wire Analog Loop/LNP	>= 95% within 24 Hours	ELIGIBLE	NA	NA	81.00	84.00	NA	96.43	NA	MET	2	1.00	28	56.00
NH	01-JUN-2020	Aggregate	OR-1-04-3343	% On Time LSRC - No Facility Check (Non-Flow-Through)	UNE 2-Wire Digital and xDSL Loops	>= 95% within 24 Hours	ELIGIBLE	NA	NA	1.00	1.00	NA	100.00	NA	MET	0	1.00	28	0
NH	01-JUN-2020	Aggregate	OR-1-06-2000	% On Time LSRC/ASRC - Facility Check (Non-Flow-Through)	Resale	>= 95% within 72 Hours	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	28	0
NH	01-JUN-2020	Aggregate	OR-1-06-3200	% On Time LSRC/ASRC - Facility Check (Non-Flow-Through)	UNE Specials	>= 95% within 5 Business Days	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	56	0
NH	01-JUN-2020	Aggregate	OR-1-06-3331	% On Time LSRC/ASRC - Facility Check (Non-Flow-Through)	UNE 2-Wire Analog Loop/LNP	>= 95% within 72 Hours	ELIGIBLE	NA	NA	6.00	6.00	NA	100.00	NA	MET	0	1.00	28	0
NH	01-JUN-2020	Aggregate	OR-1-06-3343	% On Time LSRC/ASRC - Facility Check (Non-Flow-Through)	UNE 2-Wire Digital and xDSL Loops	>= 95% within 72 Hours	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	28	0
NH	01-JUN-2020	Aggregate	OR-1-12-5020	% On Time ASRC	CLEC Trunks (<= 192 Forecasted)	>= 95% within 10 Business Days	ELIGIBLE	NA	NA	3.00	3.00	NA	100.00	NA	MET	0	1.00	56	0
NH	01-JUN-2020	Aggregate	OR-1-12-5030	% On Time ASRC	CLEC Trunks (> 192, Unforecasted, and Projects)	>= 95% within Negotiated Interval	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	56	0
NH	01-JUN-2020	Aggregate	OR-1-13-5000	% On Time Design Layout Record (DLR)	CLEC Trunks	>= 95% On or Before DLDR	ELIGIBLE	NA	NA	2.00	2.00	NA	100.00	NA	MET	0	1.00	56	0
NH	01-JUN-2020	Aggregate	OR-2-02-2000	% On Time LSR Reject (Flow-Through)	Resale	>= 95% within 2 Hours	ELIGIBLE	NA	NA	8.00	8.00	NA	100.00	NA	MET	0	1.00	28	0
NH	01-JUN-2020	Aggregate	OR-2-02-3332	% On Time LSR Reject (Flow-Through)	UNE 2-Wire Loops/LNP	>= 95% within 2 Hours	ELIGIBLE	NA	NA	192.00	196.00	NA	97.96	NA	MET	1	1.00	28	28.00
NH	01-JUN-2020	Aggregate	OR-2-04-2000	% On Time LSR Reject - No Facility Check (Non-Flow-Through)	Resale	>= 95% within 24 Hours	ELIGIBLE	NA	NA	3.00	3.00	NA	100.00	NA	MET	0	1.00	28	0
NH	01-JUN-2020	Aggregate	OR-2-04-3331	% On Time LSR Reject - No Facility Check (Non-Flow-Through)	UNE 2-Wire Analog Loop/LNP	>= 95% within 24 Hours	ELIGIBLE	NA	NA	13.00	14.00	NA	92.86	NA	MET	0	1.00	28	0
NH	01-JUN-2020	Aggregate	OR-2-04-3343	% On Time LSR Reject - No Facility Check (Non-Flow-Through)	UNE 2-Wire Digital and xDSL Loops	>= 95% within 24 Hours	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	28	0
NH	01-JUN-2020	Aggregate	OR-2-06-2000	% On Time LSR/ASR Reject - Facility Check (Non-Flow-Through)	Resale	>= 95% within 72 Hours	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	28	0
NH	01-JUN-2020	Aggregate	OR-2-06-3200	% On Time LSR/ASR Reject - Facility Check (Non-Flow-Through)	UNE Specials	>= 95% within 5 Business Days	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	56	0
NH	01-JUN-2020	Aggregate	OR-2-06-3331	% On Time LSR/ASR Reject - Facility Check (Non-Flow-Through)	UNE 2-Wire Analog Loop/LNP	>= 95% within 72 Hours	ELIGIBLE	NA	NA	2.00	2.00	NA	100.00	NA	MET	0	1.00	28	0
NH	01-JUN-2020	Aggregate	OR-2-06-3343	% On Time LSR/ASR Reject - Facility Check (Non-Flow-Through)	UNE 2-Wire Digital and xDSL Loops	>= 95% within 72 Hours	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	28	0
NH	01-JUN-2020	Aggregate	OR-2-12-5020	% On Time Trunk ASR Reject	CLEC Trunks (<= 192 Forecasted)	>= 95% within 7 Business Days	ELIGIBLE	NA	NA	2.00	2.00	NA	100.00	NA	MET	0	1.00	56	0
NH	01-JUN-2020	Aggregate	OR-2-12-5030	% On Time Trunk ASR Reject	CLEC Trunks (> 192, Unforecasted, and Projects)	>= 95% within Negotiated Interval	DIAGNOSTIC	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA		0
NH	01-JUN-2020	Aggregate	OR-4-11-1000	% Completed Orders with Neither a PCN nor BCN Sent	Resale and UNE	<= 0.25% within 2 Business Days of Provisioning Completion	DIAGNOSTIC	NA	NA	0.00	840.00	NA	0.00	NA	NA	NA	NA		0
NH	01-JUN-2020	Aggregate	OR-4-16-1000	% Provisioning Completion Notifiers Sent within One Business Day	Resale and UNE	>= 95%	ELIGIBLE	NA	NA	413.00	413.00	NA	100.00	NA	MET	0	1.00	28	0
NH	01-JUN-2020	Aggregate	OR-4-17-1000	% Billing Completion Notifiers Sent On Time	Resale and UNE	>= 95.5% within 2 or 4 Business Days of Provisioning Completion	ELIGIBLE	NA	NA	837.00	840.00	NA	99.64	NA	MET	0	1.00	28	0
NH	01-JUN-2020	Aggregate	OR-5-01-2000	% Flow-Through - Total	Resale	No Standard	DIAGNOSTIC	NA	NA	8.00	10.00	NA	80.00	NA	NA	NA	NA		0
NH	01-JUN-2020	Aggregate	OR-5-01-3112	% Flow-Through - Total	UNE 2-Wire Analog Loop	No Standard	DIAGNOSTIC	NA	NA	67.00	69.00	NA	97.10	NA	NA	NA	NA		0
NH	01-JUN-2020	Aggregate	OR-5-01-3121	% Flow-Through - Total	Directory Listings and LNP	No Standard	DIAGNOSTIC	NA	NA	922.00	1011.00	NA	91.20	NA	NA	NA	NA		0
NH	01-JUN-2020	Aggregate	OR-5-03-2000	% Flow-Through - Achieved	Resale	>= 95%	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	35	0
NH	01-JUN-2020	Aggregate	OR-5-03-3112	% Flow-Through - Achieved	UNE 2-Wire Analog Loop	>= 95%	ELIGIBLE	NA	NA	18.00	18.00	NA	100.00	NA	MET	0	1.00	35	0
NH	01-JUN-2020	Aggregate	OR-5-03-3121	% Flow-Through - Achieved	Directory Listings and LNP	>= 95%	ELIGIBLE	NA	NA	577.00	597.00	NA	96.65	NA	MET	4	1.00	35	140.00
NNE	01-JUN-2020	Aggregate	OR-6-01-1001	% Service Order Accuracy	Resale and UNE 2-Wire Loops /LNP	>= 95% without Errors	ELIGIBLE	NA	NA	54.00	54.00	NA	100.00	NA	MET	0	1.00	56	0
NH	01-JUN-2020	Aggregate	OR-6-03-2000	% Resent LSRC	Resale	<= 5% due to Errors	ELIGIBLE	NA	NA	0.00	2.00	NA	0.00	NA	MET	0	1.00	28	0
NH	01-JUN-2020	Aggregate	OR-6-03-3332	% Resent LSRC	UNE 2-Wire Loops/LNP	<= 5% due to Errors	ELIGIBLE	NA	NA	1.00	95.00	NA	1.05	NA	MET	0	1.00	28	0
NNE	01-JUN-2020	Aggregate	OR-6-04-1040	% Accuracy - Directory Listing	Directory Listings	>= 95% without Errors	ELIGIBLE	NA	NA	8.00	11.00	NA	72.73	NA	MISS	0	1.00	40	0
NH	01-JUN-2020	Aggregate	OR-11-01-2000	% On Time Resale Provider Notifications	Resale	>= 95% within 2 Business Days	ELIGIBLE	NA	NA	90.00	90.00	NA	100.00	NA	MET	0	1.00	56	0
NH	01-JUN-2020	Aggregate	PR-1-04-3112	Average Interval Offered - Dispatch (6 to 9 Lines)	UNE 2-Wire Analog Loop	Diagnostic: Comparison to Retail POTS	DIAGNOSTIC	10.00	2.00	NA	NA	5.00	NA	NA	NA	NA	NA		0
NH	01-JUN-2020	Aggregate	PR-1-05-3112	Average Interval Offered - Dispatch (>= 10 Lines)	UNE 2-Wire Analog Loop	Diagnostic: Comparison to Retail POTS	DIAGNOSTIC	5.00	2.00	NA	NA	2.50	NA	NA	NA	NA	NA		0
NH	01-JUN-2020	Aggregate	PR-1-09-3211	Average Interval Offered	UNE DS1	Parity with Retail DS1	DIAGNOSTIC	45.00	8.00	NA	NA	5.63	NA	NA	NA	NA	NA		0
NH	01-JUN-2020	Aggregate	PR-1-09-3213	Average Interval Offered	UNE DS3	Parity with Retail DS3	DIAGNOSTIC	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA		0
NH	01-JUN-2020	Aggregate	PR-1-09-5020	Average Interval Offered	CLEC Trunks (<= 192 Forecasted)	Parity with IXC Feature Group D Trunks	DIAGNOSTIC	14.0											

State	Month	CLEC Id	Metric Id	Metric Title	Product	Performance Standard	Eligible/Diagnostic	FRP Num	FRP Den	CLEC Num	CLEC Den	FRP Perf.	CLEC Perf.	Z Score	Met Miss Ss	Qual'd Miss	Escalation Level	\$ Miss	\$ Credit
NH	01-JUN-2020	Aggregate	PR-5-02-3343	% Orders Held for Facilities > 15 Days	UNE 2-Wire Digital and xDSL Loops	No Standard	DIAGNOSTIC	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA		0
NH	01-JUN-2020	Aggregate	PR-5-02-5000	% Orders Held for Facilities > 15 Days	CLEC Trunks	Diagnostic Comparison to IXC Feature Group D	DIAGNOSTIC	0.00	1.00	NA	NA	0.00	NA	NA	NA	NA	NA		0
NH	01-JUN-2020	Aggregate	PR-5-03-5000	% Orders Held for Facilities > 60 Days	CLEC Trunks	Diagnostic Comparison to IXC Feature Group D	DIAGNOSTIC	0.00	1.00	NA	NA	0.00	NA	NA	NA	NA	NA		0
NH	01-JUN-2020	Aggregate	PR-6-01-2000	% Installation Troubles Reported within 30 Days	Resale	Parity with Retail POTS	ELIGIBLE	64.00	444.00	0.00	2.00	14.41	0.00	NA	SS	0	1.00	60	0
NH	01-JUN-2020	Aggregate	PR-6-01-3113	% Installation Troubles Reported within 30 Days	UNE 2-Wire Analog Loop - New	Parity with Retail POTS - Dispatched	ELIGIBLE	17.00	234.00	NA	NA	7.26	NA	NA	NA	0	1.00	60	0
NH	01-JUN-2020	Aggregate	PR-6-01-3200	% Installation Troubles Reported within 30 Days	UNE Specials	Parity with Retail Specials	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	150	0
NH	01-JUN-2020	Aggregate	PR-6-01-3343	% Installation Troubles Reported within 30 Days	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS - Dispatched	ELIGIBLE	34.00	234.00	NA	NA	14.53	NA	NA	NA	0	1.00	60	0
NH	01-JUN-2020	Aggregate	PR-6-01-5000	% Installation Troubles Reported within 30 Days	CLEC Trunks	Parity with IXC Feature Group D Trunks	ELIGIBLE	0.00	1.00	NA	NA	0.00	NA	NA	NA	0	1.00	150	0
NH	01-JUN-2020	Aggregate	PR-6-02-3520	% Installation Troubles Reported within 7 Days	UNE 2-Wire Analog Loop - Hot Cut	<= 2%	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	60	0
NH	01-JUN-2020	Aggregate	PR-8-01-2000	% Open Orders in a Hold Status > 30 Days	Resale	Parity with Retail POTS	ELIGIBLE	39.00	1088.00	0.00	4.00	3.58	0.00	NA	SS	0	1.00	60	0
NH	01-JUN-2020	Aggregate	PR-8-01-3112	% Open Orders in a Hold Status > 30 Days	UNE 2-Wire Analog Loop	Parity with Retail POTS	ELIGIBLE	39.00	1088.00	0.00	1.00	3.58	0.00	NA	SS	0	1.00	60	0
NH	01-JUN-2020	Aggregate	PR-8-01-3200	% Open Orders in a Hold Status > 30 Days	UNE Specials	Parity with Retail Specials	ELIGIBLE	3.00	13.00	NA	NA	23.08	NA	NA	NA	0	1.00	150	0
NH	01-JUN-2020	Aggregate	PR-8-01-3343	% Open Orders in a Hold Status > 30 Days	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS	ELIGIBLE	39.00	1088.00	NA	NA	3.58	NA	NA	NA	0	1.00	60	0
NNE	01-JUN-2020	Aggregate	PR-8-01-5000	% Open Orders in a Hold Status > 30 Days	CLEC Trunks	Parity with IXC Feature Group D Trunks	ELIGIBLE	0.00	3.00	2.00	2.00	0.00	100.00	NA	MISS	2	1.00	150	150.00
NH	01-JUN-2020	Aggregate	PR-8-02-2000	% Open Orders in a Hold Status > 90 Days	Resale	Diagnostic Comparison to Retail POTS	DIAGNOSTIC	33.00	1082.00	0.00	4.00	3.05	0.00	NA	NA	NA	NA		0
NH	01-JUN-2020	Aggregate	PR-8-02-3112	% Open Orders in a Hold Status > 90 Days	UNE 2-Wire Analog Loop	Diagnostic Comparison to Retail POTS	DIAGNOSTIC	33.00	1082.00	0.00	1.00	3.05	0.00	NA	NA	NA	NA		0
NH	01-JUN-2020	Aggregate	PR-8-02-3200	% Open Orders in a Hold Status > 90 Days	UNE Specials	Diagnostic Comparison to Retail Specials	DIAGNOSTIC	3.00	13.00	NA	NA	23.08	NA	NA	NA	NA	NA		0
NH	01-JUN-2020	Aggregate	PR-8-02-3343	% Open Orders in a Hold Status > 90 Days	UNE 2-Wire Digital and xDSL Loops	Diagnostic comparison to Retail POTS	DIAGNOSTIC	33.00	1082.00	NA	NA	3.05	NA	NA	NA	NA	NA		0
NH	01-JUN-2020	Aggregate	PR-8-02-5000	% Open Orders in a Hold Status > 90 Days	CLEC Trunks	Diagnostic Comparison to IXC Feature Group D Trunks	DIAGNOSTIC	0.00	1.00	NA	NA	0.00	NA	NA	NA	NA	NA		0
NH	01-JUN-2020	Aggregate	PR-9-01-3520	% On Time Performance - Hot Cut	UNE 2-Wire Analog Loop - Hot Cut	>= 95% Completed within Window	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	100	0
NH	01-JUN-2020	Aggregate	PR-9-08-3520	Average Duration of Hot Cut Installation Troubles	UNE 2-Wire Analog Loop - Hot Cut	Parity with Retail POTS - New	ELIGIBLE	813.48	15.00	NA	NA	54.23	NA	NA	NA	0	1.00	100	0
NNE	01-JUN-2020	Aggregate	MR-1-01-6000	Average Response Time - Create Trouble	VFO	<= 4.5 Seconds	ELIGIBLE	NA	NA	1044.00	787.00	NA	1.33	NA	MET	0	1.00	5	0
NNE	01-JUN-2020	Aggregate	MR-1-02-6000	Average Response Time - Status Trouble	VFO	<= 4.5 Seconds	DIAGNOSTIC	NA	NA	113.00	4.00	NA	28.25	NA	NA	NA	NA		0
NNE	01-JUN-2020	Aggregate	MR-1-03-6000	Average Response Time - Modify Trouble	VFO	<= 4.5 Seconds	DIAGNOSTIC	NA	NA	1764.00	46.00	NA	38.35	NA	NA	NA	NA		0
NNE	01-JUN-2020	Aggregate	MR-1-04-6000	Average Response Time - Request Cancellation of Trouble	VFO	<= 4.5 Seconds	DIAGNOSTIC	NA	NA	428.00	14.00	NA	30.57	NA	NA	NA	NA		0
NNE	01-JUN-2020	Aggregate	MR-1-05-6000	Average Response Time - Status and Trouble History	VFO	No Standard	DIAGNOSTIC	NA	NA	77.00	2.00	NA	38.50	NA	NA	NA	NA		0
NNE	01-JUN-2020	Aggregate	MR-1-06-6000	Average Response Time - Test Trouble (Resale POTS Only)	VFO	<= 90 Seconds	ELIGIBLE	NA	NA	4732.00	106.00	NA	44.64	NA	MET	0	1.00	5	0
NH	01-JUN-2020	Aggregate	MR-2-01-3200	Network Trouble Report Rate	UNE Specials	No Standard	DIAGNOSTIC	NA	NA	10.00	3470.00	NA	0.29	NA	NA	NA	NA		0
NH	01-JUN-2020	Aggregate	MR-2-01-5000	Network Trouble Report Rate	CLEC Trunks	Parity with IXC Feature Group D Trunks	DIAGNOSTIC	0.00	48.00	0.00	670.00	0.00	0.00	NA	NA	NA	NA		0
NH	01-JUN-2020	Aggregate	MR-2-02-2000	Network Trouble Report Rate - Loop	Resale	Parity with Retail POTS	DIAGNOSTIC	1417.00	113706.00	6.00	3451.00	1.25	0.17	NA	NA	NA	NA		0
NH	01-JUN-2020	Aggregate	MR-2-02-3112	Network Trouble Report Rate - Loop	UNE 2-Wire Analog Loop	Parity with Retail POTS	DIAGNOSTIC	1417.00	113706.00	32.00	9514.00	1.25	0.34	NA	NA	NA	NA		0
NH	01-JUN-2020	Aggregate	MR-2-02-3343	Network Trouble Report Rate - Loop	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS	DIAGNOSTIC	448.00	113706.00	0.00	1335.00	0.39	0.00	NA	NA	NA	NA		0
NH	01-JUN-2020	Aggregate	MR-2-03-2000	Network Trouble Report Rate - Central Office	Resale	Parity with Retail POTS	DIAGNOSTIC	199.00	113706.00	1.00	3451.00	0.18	0.03	NA	NA	NA	NA		0
NH	01-JUN-2020	Aggregate	MR-2-03-3112	Network Trouble Report Rate - Central Office	UNE 2-Wire Analog Loop	Parity with Retail POTS	DIAGNOSTIC	19.00	113706.00	0.00	9514.00	0.02	0.00	NA	NA	NA	NA		0
NH	01-JUN-2020	Aggregate	MR-2-03-3343	Network Trouble Report Rate - Central Office	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS	DIAGNOSTIC	13.00	113706.00	0.00	1335.00	0.01	0.00	NA	NA	NA	NA		0
NH	01-JUN-2020	Aggregate	MR-3-01-2010	% Missed Repair Appointment - Loop	Resale Business	Parity with Retail POTS - Business	ELIGIBLE	123.00	282.00	4.00	6.00	43.62	66.67	-1.544	MET	0	1.00	70	0
NH	01-JUN-2020	Aggregate	MR-3-01-2120	% Missed Repair Appointment - Loop	Resale POTS Residence	Parity with Retail POTS - Residence	ELIGIBLE	115.00	1135.00	NA	NA	10.13	NA	NA	NA	0	1.00	35	0
NH	01-JUN-2020	Aggregate	MR-3-01-3112	% Missed Repair Appointment - Loop	UNE 2-Wire Analog Loop	Parity with Retail POTS	ELIGIBLE	238.00	1417.00	9.00	32.00	16.80	28.13	-1.827	MISS	4	2.00	70	560.00
NH	01-JUN-2020	Aggregate	MR-3-01-3343	% Missed Repair Appointment - Loop	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS	ELIGIBLE	238.00	1417.00	3.00	7.00	16.80	42.86	-2.089	MISS	2	1.00	70	140.00
NH	01-JUN-2020	Aggregate	MR-3-02-2010	% Missed Repair Appointment - Central Office	Resale Business	Parity with Retail POTS - Business	ELIGIBLE	24.00	62.00	0.00	1.00	38.71	0.00	NA	SS	0	1.00	70	0
NH	01-JUN-2020	Aggregate	MR-3-02-2120	% Missed Repair Appointment - Central Office	Resale POTS Residence	Parity with Retail POTS - Residence	ELIGIBLE	11.00	137.00	NA	NA	8.03	NA	NA	NA	0	1.00	35	0
NH	01-JUN-2020	Aggregate	MR-3-02-3112	% Missed Repair Appointment - Central Office	UNE 2-Wire Analog Loop	Parity with Retail POTS	ELIGIBLE	9.00	30.00	0.00	2.00	30.00	0.00	NA	SS	0	1.00	70	0
NH	01-JUN-2020	Aggregate	MR-3-02-3343	% Missed Repair Appointment - Central Office	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS	ELIGIBLE	9.00	30.00	NA	NA	30.00	NA	NA	NA	0	1.00	70	0
NH	01-JUN-2020	Aggregate	MR-4-01-3200	Mean Time To Repair - Total	UNE Specials	Parity with Retail Specials	ELIGIBLE	131.75	11.00	158.21	10.00	11.98	15.82	-0.562	MET	0	1.00	125	0
NH	01-JUN-2020	Aggregate	MR-4-01-5000	Mean Time To Repair - Total	CLEC Trunks	Parity with IXC Feature Group D Trunks	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	125	0
NH	01-JUN-2020	Aggregate	MR-4-02-2010	Mean Time To Repair - Loop Trouble	Resale Business	Parity with Retail POTS - Business	ELIGIBLE	6868.79	282.00	275.94	6.00	24.36	45.99	-1.523	MET	0	1.00	60	0
NH	01-JUN-2020	Aggregate	MR-4-02-2120	Mean Time To Repair - Loop Trouble	Resale POTS Residence	Parity with Retail POTS - Residence	ELIGIBLE	60408.54	1135.00	NA	NA	53.22	NA	NA	NA	0	1.00	35	0
NH	01-JUN-2020	Aggregate	MR-4-02-3112	Mean Time To Repair - Loop Trouble	UNE 2-Wire Analog Loop	Parity with Retail POTS	ELIGIBLE	67277.26	1417.00	734.02	32.00	47.48	22.94	5.000	MET	0	1.00	60	0
NH	01-JUN-2020	Aggregate	MR-4-02-3343	Mean Time To Repair - Loop Trouble	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS	ELIGIBLE	67277.26	1417.00	143.44	7.00	47.48	20.49	2.280	MET	0	1.00	60	0
NH	01-JUN-2020	Aggregate	MR-4-03-2010	Mean Time To Repair - Central Office Trouble	Resale Business	Parity with Retail POTS - Business	ELIGIBLE	916.81	62.00	9.67	1.00	14.79	9.67	NA	SS	0	1.00	60	0
NH	01-JUN-2020	Aggregate	MR-4-03-2120	Mean Time To Repair - Central Office Trouble	Resale POTS Residence	Parity with Retail POTS - Residence	ELIGIBLE	4355.16	137.00	NA	NA	31.79	NA	NA	NA	0	1.00	35	0
NH	01-JUN-2020	Aggregate	MR-4-03-3112	Mean Time To Repair - Central Office Trouble	UNE 2-Wire Analog Loop	Parity with Retail POTS	ELIGIBLE	1638.02	30.00	48.01	2.00	54.60	24.00	NA	SS	0	1.00	60	0
NH	01-JUN-2020	Aggregate	MR-4-03-3343	Mean Time To Repair - Central Office Trouble	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS	ELIGIBLE	1638.02	30.00	NA	NA	54.60	NA	NA	NA	0	1.00	60	0
NH	01-JUN-2020	Aggregate	MR-4-04-2000	% Cleared within 24 Hours	Resale	Diagnostic Comparison to Retail POTS	DIAGNOSTIC	603.00	1616.00	5.00	7.00	37.31	71.43	NA	NA	NA	NA		0
NH	01-JUN-2020	Aggregate	MR-4-04-3112	% Cleared within 24 Hours	UNE 2-Wire Analog Loop	Diagnostic Comparison to Retail POTS	DIAGNOSTIC	488.00	1447.00	28.00	34.00	33.72	82.35	NA	NA	NA	NA		0
NH	01-JUN-2020	Aggregate	MR-4-04-3200	% Cleared within 24 Hours	UNE Specials	Diagnostic Comparison to Retail Specials	DIAGNOSTIC	9.00	11.00	9.00	10.00	81.82	90.00	NA	NA	NA	NA		0
NH	01-JUN-2020	Aggregate	MR-4-04-3343	% Cleared within 24 Hours	UNE 2-Wire Digital and xDSL Loops	Diagnostic Comparison to Retail POTS	DIAGNOSTIC	488.00	1447.00	5.00	7.00	33.72	71.43	NA	NA	NA	NA		0
NH	01-JUN-2020	Aggregate	MR-4-04-5000	% Cleared within 24 Hours	CLEC Trunks	Diagnostic Comparison to IXC Feature Group D	DIAGNOSTIC	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA		0
NH	01-JUN-2020	Aggregate	MR-4-05-5000	% Out of Service > 2 Hours	CLEC Trunks	Parity with IXC Feature Group D Trunks	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	175	0
NH	01-JUN-2020	Aggregate	MR-4-06-2010	% Out of Service > 4 Hours	Resale Business	Diagnostic Comparison to Retail POTS - Business	DIAGNOSTIC	165.00	211.00	4.00	4.00	78.20	100.00	NA	NA	NA	NA		0
NH	01-JUN-2020	Aggregate	MR-4-06-2120	% Out of Service > 4 Hours	Resale POTS Residence	Diagnostic Comparison to Retail POTS - Residence	DIAGNOSTIC	829.00	858.00	NA	NA	96.62	NA	NA	NA	NA	NA		0
NH	01-JUN-2020	Aggregate	MR-4-06-3200	% Out of Service > 4 Hours	UNE Specials	Parity with Retail Specials	ELIGIBLE	7.00	8.00	NA	NA	87.50	NA	NA	NA	0	1.00	175	0
NH	01-JUN-2020	Aggregate	MR-4-06-5000	% Out of Service > 4 Hours	CLEC Trunks	Diagnostic Comparison to IXC Feature Group D Trunks	DIAGNOSTIC	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA		0
NH	01-JUN-2020	Aggregate	MR-4-07-2010	% Out of Service > 12 Hours	Resale Business	Parity with Retail POTS - Business	ELIGIBLE	111.00	211.00	3.00	4.00	52.61	75.00	NA	SS	0	1.00	100	0
NH	01-JUN-2020	Aggregate	MR-4-07-2120	% Out of Service > 12 Hours	Resale POTS Residence	Diagnostic Comparison to Retail POTS - Residence	DIAGNOSTIC	764.00	858.00	NA	NA	89.04	NA	NA	NA	NA	NA		0
NH	01-JUN-2020	Aggregate	MR-4-07-3112	% Out of Service > 12 Hours	UNE 2-Wire Analog Loop	Parity with Retail POTS	ELIGIBLE	834.00	955.00	17.00	20.00	87.33	85.00	0.056	MET	0	1.00	100	0
NH	01-JUN-2020	Aggregate	MR-4-07-3343	% Out of Service > 12 Hours	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS	ELIGIBLE	834.00	955.00	1.00	1.00	87.33	100.00	NA	SS	0	1.00	10	

