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May 4, 2020

VIA FedEx and E filing

Ms. Debra A. Howland
Executive Director and Secretary
New Hampshire Public Utilities Commission
21 South Fruit Street, Suite 10
Concord, New Hampshire 03301

Re: Docket No. DT 11-061; Consolidated Communications of Northern New England Company, LLC Wholesale Performance Plan

Dear Ms. Howland:

Consolidated Communications of Northern New England Company LLC hereby files a copy of the March 2020 aggregate Wholesale Performance Plan (WPP) report.

An electronic copy of the aggregate report will be filed today via the Commission's Electronic Report Filing system.

CLEC-specific WPP reports are available to requesting CLECs in electronic format via Consolidated Communications' wholesale web portal within 28 days of the end of each month or the next business day thereafter if the 28th is a weekend or holiday.

Please contact me with any questions or concern.

Thank you.

Sincerely,

A handwritten signature in black ink, appearing to read 'Sarah Davis', with a stylized flourish at the end.

Sarah Davis
Senior Director Government Relations
Consolidated Communications
207.535.4188

State	Month	CLEC Id	Metric Id	Metric Title	Product	Performance Standard	Eligible/Diagnostic	FRP Num	FRP Den	CLEC Num	CLEC Den	FRP Perf.	CLEC Perf.	Z Score	Met Miss Ss	Qual'd Miss	Escalation Level	\$ Miss	\$ Credit
NNE	01-MAR-2020	Aggregate	PO-1-01-6040	Average Response Time - CSR	XML	<= 4.5 Seconds	ELIGIBLE	NA	NA	81.00	31.00	NA	2.61	NA	MET	0	1.00	5	0
NNE	01-MAR-2020	Aggregate	PO-1-01-6050	Average Response Time - CSR	WEB GUI	<= 6.5 Seconds	ELIGIBLE	NA	NA	1138.00	349.00	NA	3.26	NA	MET	0	1.00	5	0
NNE	01-MAR-2020	Aggregate	PO-1-03-6040	Average Response Time - Address Validation	XML	<= 4.5 Seconds	ELIGIBLE	NA	NA	366.00	154.00	NA	2.38	NA	MET	0	1.00	5	0
NNE	01-MAR-2020	Aggregate	PO-1-03-6050	Average Response Time - Address Validation	WEB GUI	<= 7.5 Seconds	ELIGIBLE	NA	NA	1423.00	527.00	NA	2.70	NA	MET	0	1.00	5	0
NNE	01-MAR-2020	Aggregate	PO-1-05-6040	Average Response Time - TN Availability and Reservation	XML	<= 4.5 Seconds	DIAGNOSTIC	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA		0
NNE	01-MAR-2020	Aggregate	PO-1-05-6050	Average Response Time - TN Availability and Reservation	WEB GUI	<= 7.5 Seconds	DIAGNOSTIC	NA	NA	747.00	43.00	NA	17.37	NA	NA	NA	NA		0
NNE	01-MAR-2020	Aggregate	PO-1-06-6040	Average Response Time - Mech. Loop Qualification	XML	<= 4.5 Seconds	ELIGIBLE	NA	NA	895.00	181.00	NA	4.94	NA	MISS	47	1.00	5	0
NNE	01-MAR-2020	Aggregate	PO-1-06-6050	Average Response Time - Mech. Loop Qualification	WEB GUI	<= 6.5 Seconds	ELIGIBLE	NA	NA	281.00	48.00	NA	5.85	NA	MET	0	1.00	5	0
NNE	01-MAR-2020	Aggregate	PO-1-07-6040	Average Response Time - Rejected Query	XML	<= 4.5 Seconds	DIAGNOSTIC	NA	NA	33.00	11.00	NA	3.00	NA	NA	NA	NA		0
NNE	01-MAR-2020	Aggregate	PO-1-07-6050	Average Response Time - Rejected Query	WEB GUI	<= 7.5 Seconds	DIAGNOSTIC	NA	NA	126.00	59.00	NA	2.14	NA	NA	NA	NA		0
NNE	01-MAR-2020	Aggregate	PO-1-08-6040	% Timeouts	XML	<= 0.33%	ELIGIBLE	NA	NA	328.00	2599.00	NA	12.62	NA	MISS	321	5.00	5	425.00
NNE	01-MAR-2020	Aggregate	PO-1-08-6050	% Timeouts	WEB GUI	<= 0.33%	ELIGIBLE	NA	NA	31.00	1057.00	NA	2.93	NA	MISS	31	5.00	5	325.00
NNE	01-MAR-2020	Aggregate	PO-1-09-6040	Average Response Time - Parsed CSR	XML	<= 4.5 Seconds	DIAGNOSTIC	NA	NA	6397.00	1894.00	NA	3.38	NA	NA	NA	NA		0
NNE	01-MAR-2020	Aggregate	PO-2-02-6000	OSS Interface Availability - Prime Time	VFO	>= 99.5%	ELIGIBLE	NA	NA	23659.00	23760.00	NA	99.57	NA	MET	0	1.00	Severity Dependent	0
NNE	01-MAR-2020	Aggregate	PO-3-02-1000	% Answered within 30 Seconds - Ordering	Resale and UNE	>= 80%	DIAGNOSTIC	NA	NA	536.00	586.00	NA	91.47	NA	NA	NA	NA		0
NNE	01-MAR-2020	Aggregate	PO-3-04-1000	% Answered within 30 Seconds - Repair	Resale and UNE	>= 80%	DIAGNOSTIC	NA	NA	9506.00	10114.00	NA	93.99	NA	NA	NA	NA		0
NNE	01-MAR-2020	Aggregate	PO-4-01-6660	% Change Management Notices Sent on Time	Change Notices (types 3, 4 and 5)	>= 95%	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	Severity Dependent	0
NNE	01-MAR-2020	Aggregate	PO-4-01-6671	% Change Management Notices Sent on Time	Change Notices (types 1 and 2)	>= 95%	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	Severity Dependent	0
NNE	01-MAR-2020	Aggregate	PO-4-02-6600	Change Management Notices - Delay 1 to 7 Days	Change Notices all types	No Standard	DIAGNOSTIC	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA		0
NNE	01-MAR-2020	Aggregate	PO-4-03-6600	Change Management Notices - Delay >= 8 Days	Change Notices all types	0 (zero) Notices >= 8 Days	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	Severity Dependent	0
NNE	01-MAR-2020	Aggregate	PO-5-01-6500	% On Time Notice of OSS Interface Outage	OSS Interface Outage Notifications	>= 95% within 20 Minutes of Outage	DIAGNOSTIC	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA		0
NNE	01-MAR-2020	Aggregate	PO-6-01-6000	Software Validation	VFO	<= 5% Failed Transactions	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	Severity Dependent	0
NNE	01-MAR-2020	Aggregate	PO-7-01-6000	% Production Software Referrals Resolved On Time	VFO	>= 95% within 48 Hours/10 Business Days	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	Severity Dependent	0
NNE	01-MAR-2020	Aggregate	PO-7-02-6000	Delay Hours - Production Software Resolution - Change - Transactions Failed - No Workaround	VFO	0 (zero) production resolution changes > 48 Hours	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	Severity Dependent	0
NNE	01-MAR-2020	Aggregate	PO-7-03-6000	Delay Days Production Software Resolution - Change - Transactions Failed - With Workaround	VFO	0 (zero) production resolution changes > 10 Business Days	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	Severity Dependent	0
NNE	01-MAR-2020	Aggregate	PO-7-04-6000	Delay Hours - Failed/Rejected Test Deck Transactions - Transactions Failed - No Workaround	VFO	0 (zero) failed/rejected test deck transactions > 48 Hours	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	Severity Dependent	0
NH	01-MAR-2020	Aggregate	PO-8-01-6100	% On Time - Manual Loop Qualification	Manual Loop Qual Request	>= 95% within 48 Hours	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	40	0
NH	01-MAR-2020	Aggregate	OR-1-02-2000	% On Time LSRC - Flow-Through	Resale	>= 95% within 2 Hours	ELIGIBLE	NA	NA	9.00	9.00	NA	100.00	NA	MET	0	1.00	28	0
NH	01-MAR-2020	Aggregate	OR-1-02-3332	% On Time LSRC - Flow-Through	UNE 2-Wire Loops/LNP	>= 95% within 2 Hours	ELIGIBLE	NA	NA	444.00	445.00	NA	99.78	NA	MET	0	1.00	28	0
NH	01-MAR-2020	Aggregate	OR-1-04-2000	% On Time LSRC - No Facility Check (Non-Flow-Through)	Resale	>= 95% within 24 Hours	ELIGIBLE	NA	NA	4.00	4.00	NA	100.00	NA	MET	0	1.00	28	0
NH	01-MAR-2020	Aggregate	OR-1-04-3331	% On Time LSRC - No Facility Check (Non-Flow-Through)	UNE 2-Wire Analog Loop/LNP	>= 95% within 24 Hours	ELIGIBLE	NA	NA	50.00	52.00	NA	96.15	NA	MET	0	1.00	28	0
NH	01-MAR-2020	Aggregate	OR-1-04-3343	% On Time LSRC - No Facility Check (Non-Flow-Through)	UNE 2-Wire Digital and xDSL Loops	>= 95% within 24 Hours	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	28	0
NH	01-MAR-2020	Aggregate	OR-1-06-2000	% On Time LSRC/ASRC - Facility Check (Non-Flow-Through)	Resale	>= 95% within 72 Hours	ELIGIBLE	NA	NA	1.00	1.00	NA	100.00	NA	MET	0	1.00	28	0
NH	01-MAR-2020	Aggregate	OR-1-06-3200	% On Time LSRC/ASRC - Facility Check (Non-Flow-Through)	UNE Specials	>= 95% within 5 Business Days	ELIGIBLE	NA	NA	1.00	1.00	NA	100.00	NA	MET	0	1.00	56	0
NH	01-MAR-2020	Aggregate	OR-1-06-3331	% On Time LSRC/ASRC - Facility Check (Non-Flow-Through)	UNE 2-Wire Analog Loop/LNP	>= 95% within 72 Hours	ELIGIBLE	NA	NA	2.00	2.00	NA	100.00	NA	MET	0	1.00	28	0
NH	01-MAR-2020	Aggregate	OR-1-06-3343	% On Time LSRC/ASRC - Facility Check (Non-Flow-Through)	UNE 2-Wire Digital and xDSL Loops	>= 95% within 72 Hours	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	28	0
NH	01-MAR-2020	Aggregate	OR-1-12-5020	% On Time ASRC	CLEC Trunks (<= 192 Forecasted)	>= 95% within 10 Business Days	ELIGIBLE	NA	NA	1.00	1.00	NA	100.00	NA	MET	0	1.00	56	0
NH	01-MAR-2020	Aggregate	OR-1-12-5030	% On Time ASRC	CLEC Trunks (> 192, Unforecasted, and Projects)	>= 95% within Negotiated Interval	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	56	0
NH	01-MAR-2020	Aggregate	OR-1-13-5000	% On Time Design Layout Record (DLR)	CLEC Trunks	>= 95% On or Before DLRD	ELIGIBLE	NA	NA	1.00	1.00	NA	100.00	NA	MET	0	1.00	56	0
NH	01-MAR-2020	Aggregate	OR-2-02-2000	% On Time LSR Reject (Flow-Through)	Resale	>= 95% within 2 Hours	ELIGIBLE	NA	NA	5.00	5.00	NA	100.00	NA	MET	0	1.00	28	0
NH	01-MAR-2020	Aggregate	OR-2-02-3332	% On Time LSR Reject (Flow-Through)	UNE 2-Wire Loops/LNP	>= 95% within 2 Hours	ELIGIBLE	NA	NA	152.00	152.00	NA	100.00	NA	MET	0	1.00	28	0
NH	01-MAR-2020	Aggregate	OR-2-04-2000	% On Time LSR Reject - No Facility Check (Non-Flow-Through)	Resale	>= 95% within 24 Hours	ELIGIBLE	NA	NA	6.00	6.00	NA	100.00	NA	MET	0	1.00	28	0
NH	01-MAR-2020	Aggregate	OR-2-04-3331	% On Time LSR Reject - No Facility Check (Non-Flow-Through)	UNE 2-Wire Analog Loop/LNP	>= 95% within 24 Hours	ELIGIBLE	NA	NA	9.00	9.00	NA	100.00	NA	MET	0	1.00	28	0
NH	01-MAR-2020	Aggregate	OR-2-04-3343	% On Time LSR Reject - No Facility Check (Non-Flow-Through)	UNE 2-Wire Digital and xDSL Loops	>= 95% within 24 Hours	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	28	0
NH	01-MAR-2020	Aggregate	OR-2-06-2000	% On Time LSRI/ASR Reject - Facility Check (Non-Flow-Through)	Resale	>= 95% within 72 Hours	ELIGIBLE	NA	NA	1.00	1.00	NA	100.00	NA	MET	0	1.00	28	0
NH	01-MAR-2020	Aggregate	OR-2-06-3200	% On Time LSRI/ASR Reject - Facility Check (Non-Flow-Through)	UNE Specials	>= 95% within 5 Business Days	ELIGIBLE	NA	NA	3.00	3.00	NA	100.00	NA	MET	0	1.00	56	0
NH	01-MAR-2020	Aggregate	OR-2-06-3331	% On Time LSRI/ASR Reject - Facility Check (Non-Flow-Through)	UNE 2-Wire Analog Loop/LNP	>= 95% within 72 Hours	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	28	0
NH	01-MAR-2020	Aggregate	OR-2-06-3343	% On Time LSRI/ASR Reject - Facility Check (Non-Flow-Through)	UNE 2-Wire Digital and xDSL Loops	>= 95% within 72 Hours	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	28	0
NH	01-MAR-2020	Aggregate	OR-2-12-5020	% On Time Trunk ASR Reject	CLEC Trunks (<= 192 Forecasted)	>= 95% within 7 Business Days	ELIGIBLE	NA	NA	6.00	6.00	NA	100.00	NA	MET	0	1.00	56	0
NH	01-MAR-2020	Aggregate	OR-2-12-5030	% On Time Trunk ASR Reject	CLEC Trunks (> 192, Unforecasted, and Projects)	>= 95% within Negotiated Interval	DIAGNOSTIC	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA		0
NH	01-MAR-2020	Aggregate	OR-4-11-1000	% Completed Orders with Neither a PCN nor BCN Sent	Resale and UNE	<= 0.25% within 2 Business Days of Provisioning Completion	DIAGNOSTIC	NA	NA	0.00	792.00	NA	0.00	NA	NA	NA	NA		0
NH	01-MAR-2020	Aggregate	OR-4-16-1000	% Provisioning Completion Notifiers Sent within One Business Day	Resale and UNE	>= 95%	ELIGIBLE	NA	NA	378.00	378.00	NA	100.00	NA	MET	0	1.00	28	0
NH	01-MAR-2020	Aggregate	OR-4-17-1000	% Billing Completion Notifiers Sent On Time	Resale and UNE	>= 95.5% within 2 or 4 Business Days of Provisioning Completion	ELIGIBLE	NA	NA	792.00	792.00	NA	100.00	NA	MET	0	1.00	28	0
NH	01-MAR-2020	Aggregate	OR-5-01-2000	% Flow-Through - Total	Resale	No Standard	DIAGNOSTIC	NA	NA	9.00	14.00	NA	64.29	NA	NA	NA	NA		0
NH	01-MAR-2020	Aggregate	OR-5-01-3112	% Flow-Through - Total	UNE 2-Wire Analog Loop	No Standard	DIAGNOSTIC	NA	NA	63.00	65.00	NA	96.92	NA	NA	NA	NA		0
NH	01-MAR-2020	Aggregate	OR-5-01-3121	% Flow-Through - Total	Directory Listings and LNP	No Standard	DIAGNOSTIC	NA	NA	863.00	922.00	NA	93.60	NA	NA	NA	NA		0
NH	01-MAR-2020	Aggregate	OR-5-03-2000	% Flow-Through - Achieved	Resale	>= 95%	ELIGIBLE	NA	NA	2.00	2.00	NA	100.00	NA	MET	0	1.00	35	0
NH	01-MAR-2020	Aggregate	OR-5-03-3112	% Flow-Through - Achieved	UNE 2-Wire Analog Loop	>= 95%	ELIGIBLE	NA	NA	39.00	39.00	NA	100.00	NA	MET	0	1.00	35	0
NH	01-MAR-2020	Aggregate	OR-5-03-3121	% Flow-Through - Achieved	Directory Listings and LNP	>= 95%	ELIGIBLE	NA	NA	582.00	596.00	NA	97.65	NA	MET	3	1.00	35	105.00
NNE	01-MAR-2020	Aggregate	OR-6-01-1001	% Service Order Accuracy	Resale and UNE 2-Wire Loops /LNP	>= 95% without Errors	ELIGIBLE	NA	NA	52.00	54.00	NA	96.30	NA	MET	0	1.00	56	0
NH	01-MAR-2020	Aggregate	OR-6-03-2000	% Resent LSRC	Resale	<= 5% due to Errors	ELIGIBLE	NA	NA	0.00	5.00	NA	0.00	NA	MET	0	1.00	28	0
NH	01-MAR-2020	Aggregate	OR-6-03-3332	% Resent LSRC	UNE 2-Wire Loops/LNP	<= 5% due to Errors	ELIGIBLE	NA	NA	2.00	59.00	NA	3.39	NA	MET	0	1.00	28	0
NNE	01-MAR-2020	Aggregate	OR-6-04-1040	% Accuracy - Directory Listing	Directory Listings	>= 95% without Errors	ELIGIBLE	NA	NA	3.00	4.00	NA	75.00	NA	MET	0	1.00	40	0
NH	01-MAR-2020	Aggregate	OR-11-01-2000	% On Time Resale Provider Notifications	Resale	>= 95% within 2 Business Days	ELIGIBLE	NA	NA	65.00	65.00	NA	100.00	NA	MET	0	1.00	56	0
NH	01-MAR-2020	Aggregate	PR-1-04-3112	Average Interval Offered - Dispatch (6 to 9 Lines)	UNE 2-Wire Analog Loop	Diagnostic Comparison to Retail POTS	DIAGNOSTIC	25.00	4.00	NA	NA	6.25	NA	NA	NA	NA	NA		0
NH	01-MAR-2020	Aggregate	PR-1-05-3112	Average Interval Offered - Dispatch (>= 10 Lines)	UNE 2-Wire Analog Loop	Diagnostic Comparison to Retail POTS	DIAGNOSTIC	28.00	5.00	NA	NA	5.60	NA	NA	NA	NA	NA		0
NH	01-MAR-2020	Aggregate	PR-1-09-3211	Average Interval Offered	UNE DS1	Parity with Retail DS1	DIAGNOSTIC	16.00	5.00	2.00	1.00	3.20	2.00	NA	NA	NA	NA		0
NH	01-MAR-2020	Aggregate	PR-1-09-3213	Average Interval Offered	UNE DS3	Parity with Retail DS3	DIAGNOSTIC	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA		0
NH	01-MAR-2020	Aggregate	PR-1-09-5020	Average Interval Offered	CLEC Trunks (<= 192 Forecasted)	Parity with IXC Feature Group D Trunks	DIAGNOSTIC	30.00	2.00	NA	NA	15.00	NA	NA	NA				

State	Month	CLEC Id	Metric Id	Metric Title	Product	Performance Standard	Eligible/Diagnostic	FRP Num	FRP Den	CLEC Num	CLEC Den	FRP Perf.	CLEC Perf.	Z Score	Met Miss Ss	Qual'd Miss	Escalation Level	\$ Miss	\$ Credit
NH	01-MAR-2020	Aggregate	PR-5-02-3343	% Orders Held for Facilities > 15 Days	UNE 2-Wire Digital and xDSL Loops	No Standard	DIAGNOSTIC	NA	NA	0.00	1.00	NA	0.00	NA	NA	NA	NA		0
NH	01-MAR-2020	Aggregate	PR-5-02-5000	% Orders Held for Facilities > 15 Days	CLEC Trunks	Diagnostic Comparison to IXC Feature Group D	DIAGNOSTIC	0.00	2.00	0.00	1.00	0.00	0.00	NA	NA	NA	NA		0
NH	01-MAR-2020	Aggregate	PR-5-03-5000	% Orders Held for Facilities > 60 Days	CLEC Trunks	Diagnostic Comparison to IXC Feature Group D	DIAGNOSTIC	0.00	2.00	0.00	1.00	0.00	0.00	NA	NA	NA	NA		0
NH	01-MAR-2020	Aggregate	PR-6-01-2000	% Installation Troubles Reported within 30 Days	Resale	Parity with Retail POTS	ELIGIBLE	90.00	503.00	0.00	9.00	17.89	0.00	0.943	MET	0	1.00	60	0
NH	01-MAR-2020	Aggregate	PR-6-01-3113	% Installation Troubles Reported within 30 Days	UNE 2-Wire Analog Loop - New	Parity with Retail POTS - Dispatched	ELIGIBLE	21.00	302.00	1.00	4.00	6.95	25.00	NA	SS	0	1.00	60	0
NH	01-MAR-2020	Aggregate	PR-6-01-3200	% Installation Troubles Reported within 30 Days	UNE Specials	Parity with Retail Specials	ELIGIBLE	NA	NA	0.00	4.00	NA	0.00	NA	SS	0	1.00	150	0
NH	01-MAR-2020	Aggregate	PR-6-01-3343	% Installation Troubles Reported within 30 Days	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS - Dispatched	ELIGIBLE	64.00	302.00	NA	NA	21.19	NA	NA	NA	0	1.00	60	0
NNE	01-MAR-2020	Aggregate	PR-6-01-5000	% Installation Troubles Reported within 30 Days	CLEC Trunks	Parity with IXC Feature Group D Trunks	ELIGIBLE	0.00	3.00	0.00	5.00	0.00	0.00	NA	MET	0	1.00	150	0
NH	01-MAR-2020	Aggregate	PR-6-02-3520	% Installation Troubles Reported within 7 Days	UNE 2-Wire Analog Loop - Hot Cut	<= 2%	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	60	0
NH	01-MAR-2020	Aggregate	PR-8-01-2000	% Open Orders in a Hold Status > 30 Days	Resale	Parity with Retail POTS	ELIGIBLE	34.00	1035.00	0.00	9.00	3.29	0.00	0.648	MET	0	1.00	60	0
NH	01-MAR-2020	Aggregate	PR-8-01-3112	% Open Orders in a Hold Status > 30 Days	UNE 2-Wire Analog Loop	Parity with Retail POTS	ELIGIBLE	34.00	1035.00	0.00	2.00	3.29	0.00	NA	SS	0	1.00	60	0
NH	01-MAR-2020	Aggregate	PR-8-01-3200	% Open Orders in a Hold Status > 30 Days	UNE Specials	Parity with Retail Specials	ELIGIBLE	3.00	10.00	0.00	2.00	30.00	0.00	NA	SS	0	1.00	150	0
NH	01-MAR-2020	Aggregate	PR-8-01-3343	% Open Orders in a Hold Status > 30 Days	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS	ELIGIBLE	34.00	1035.00	0.00	1.00	3.29	0.00	NA	SS	0	1.00	60	0
NNE	01-MAR-2020	Aggregate	PR-8-01-5000	% Open Orders in a Hold Status > 30 Days	CLEC Trunks	Parity with IXC Feature Group D Trunks	ELIGIBLE	1.00	5.00	0.00	5.00	20.00	0.00	NA	MET	0	1.00	150	0
NH	01-MAR-2020	Aggregate	PR-8-02-2000	% Open Orders in a Hold Status > 90 Days	Resale	Diagnostic Comparison to Retail POTS	DIAGNOSTIC	31.00	1032.00	1.00	10.00	3.00	10.00	NA	NA	NA	NA		0
NH	01-MAR-2020	Aggregate	PR-8-02-3112	% Open Orders in a Hold Status > 90 Days	UNE 2-Wire Analog Loop	Diagnostic Comparison to Retail POTS	DIAGNOSTIC	31.00	1032.00	0.00	2.00	3.00	0.00	NA	NA	NA	NA		0
NH	01-MAR-2020	Aggregate	PR-8-02-3200	% Open Orders in a Hold Status > 90 Days	UNE Specials	Diagnostic Comparison to Retail Specials	DIAGNOSTIC	3.00	10.00	0.00	2.00	30.00	0.00	NA	NA	NA	NA		0
NH	01-MAR-2020	Aggregate	PR-8-02-3343	% Open Orders in a Hold Status > 90 Days	UNE 2-Wire Digital and xDSL Loops	Diagnostic comparison to Retail POTS	DIAGNOSTIC	31.00	1032.00	0.00	1.00	3.00	0.00	NA	NA	NA	NA		0
NH	01-MAR-2020	Aggregate	PR-8-02-5000	% Open Orders in a Hold Status > 90 Days	CLEC Trunks	Diagnostic Comparison to IXC Feature Group D Trunks	DIAGNOSTIC	0.00	2.00	0.00	1.00	0.00	0.00	NA	NA	NA	NA		0
NH	01-MAR-2020	Aggregate	PR-9-01-3520	% On Time Performance - Hot Cut	UNE 2-Wire Analog Loop - Hot Cut	>= 95% Completed within Window	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	100	0
NH	01-MAR-2020	Aggregate	PR-9-08-3520	Average Duration of Hot Cut Installation Troubles	UNE 2-Wire Analog Loop - Hot Cut	Parity with Retail POTS - New	ELIGIBLE	647.38	23.00	NA	NA	28.15	NA	NA	NA	0	1.00	100	0
NNE	01-MAR-2020	Aggregate	MR-1-01-6000	Average Response Time - Create Trouble	VFO	<= 4.5 Seconds	ELIGIBLE	NA	NA	1057.00	675.00	NA	1.57	NA	MET	0	1.00	5	0
NNE	01-MAR-2020	Aggregate	MR-1-02-6000	Average Response Time - Status Trouble	VFO	<= 4.5 Seconds	DIAGNOSTIC	NA	NA	126.00	5.00	NA	25.20	NA	NA	NA	NA		0
NNE	01-MAR-2020	Aggregate	MR-1-03-6000	Average Response Time - Modify Trouble	VFO	<= 4.5 Seconds	DIAGNOSTIC	NA	NA	789.00	21.00	NA	37.57	NA	NA	NA	NA		0
NNE	01-MAR-2020	Aggregate	MR-1-04-6000	Average Response Time - Request Cancellation of Trouble	VFO	<= 4.5 Seconds	DIAGNOSTIC	NA	NA	63.00	1.00	NA	63.00	NA	NA	NA	NA		0
NNE	01-MAR-2020	Aggregate	MR-1-05-6000	Average Response Time - Status and Trouble History	VFO	No Standard	DIAGNOSTIC	NA	NA	290.00	6.00	NA	48.33	NA	NA	NA	NA		0
NNE	01-MAR-2020	Aggregate	MR-1-06-6000	Average Response Time - Test Trouble (Resale POTS Only)	VFO	<= 90 Seconds	ELIGIBLE	NA	NA	8686.00	57.00	NA	152.39	NA	MISS	1	1.00	5	0
NH	01-MAR-2020	Aggregate	MR-2-01-3200	Network Trouble Report Rate	UNE Specials	No Standard	DIAGNOSTIC	NA	NA	11.00	3483.00	NA	0.32	NA	NA	NA	NA		0
NH	01-MAR-2020	Aggregate	MR-2-01-5000	Network Trouble Report Rate	CLEC Trunks	Parity with IXC Feature Group D Trunks	DIAGNOSTIC	0.00	48.00	0.00	676.00	0.00	0.00	NA	NA	NA	NA		0
NH	01-MAR-2020	Aggregate	MR-2-02-2000	Network Trouble Report Rate - Loop	Resale	Parity with Retail POTS	DIAGNOSTIC	1302.00	114037.00	12.00	3463.00	1.14	0.35	NA	NA	NA	NA		0
NH	01-MAR-2020	Aggregate	MR-2-02-3112	Network Trouble Report Rate - Loop	UNE 2-Wire Analog Loop	Parity with Retail POTS	DIAGNOSTIC	1302.00	114037.00	33.00	9824.00	1.14	0.34	NA	NA	NA	NA		0
NH	01-MAR-2020	Aggregate	MR-2-02-3343	Network Trouble Report Rate - Loop	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS	DIAGNOSTIC	399.00	114037.00	0.00	1409.00	0.35	0.00	NA	NA	NA	NA		0
NH	01-MAR-2020	Aggregate	MR-2-03-2000	Network Trouble Report Rate - Central Office	Resale	Parity with Retail POTS	DIAGNOSTIC	202.00	114037.00	0.00	3463.00	0.18	0.00	NA	NA	NA	NA		0
NH	01-MAR-2020	Aggregate	MR-2-03-3112	Network Trouble Report Rate - Central Office	UNE 2-Wire Analog Loop	Parity with Retail POTS	DIAGNOSTIC	62.00	114037.00	0.00	9824.00	0.05	0.00	NA	NA	NA	NA		0
NH	01-MAR-2020	Aggregate	MR-2-03-3343	Network Trouble Report Rate - Central Office	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS	DIAGNOSTIC	41.00	114037.00	0.00	1409.00	0.04	0.00	NA	NA	NA	NA		0
NH	01-MAR-2020	Aggregate	MR-3-01-2010	% Missed Repair Appointment - Loop	Resale Business	Parity with Retail POTS - Business	ELIGIBLE	133.00	296.00	2.00	12.00	44.93	16.67	1.679	MET	0	1.00	70	0
NH	01-MAR-2020	Aggregate	MR-3-01-2120	% Missed Repair Appointment - Loop	Resale POTS Residence	Parity with Retail POTS - Residence	ELIGIBLE	102.00	1006.00	NA	NA	10.14	NA	NA	NA	0	1.00	35	0
NH	01-MAR-2020	Aggregate	MR-3-01-3112	% Missed Repair Appointment - Loop	UNE 2-Wire Analog Loop	Parity with Retail POTS	ELIGIBLE	235.00	1302.00	8.00	33.00	18.05	24.24	-1.131	MET	0	1.00	70	0
NH	01-MAR-2020	Aggregate	MR-3-01-3343	% Missed Repair Appointment - Loop	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS	ELIGIBLE	235.00	1302.00	2.00	9.00	18.05	22.22	-0.800	MET	0	1.00	70	0
NH	01-MAR-2020	Aggregate	MR-3-02-2010	% Missed Repair Appointment - Central Office	Resale Business	Parity with Retail POTS - Business	ELIGIBLE	31.00	67.00	NA	NA	46.27	NA	NA	NA	0	1.00	70	0
NH	01-MAR-2020	Aggregate	MR-3-02-2120	% Missed Repair Appointment - Central Office	Resale POTS Residence	Parity with Retail POTS - Residence	ELIGIBLE	40.00	135.00	NA	NA	29.63	NA	NA	NA	0	1.00	35	0
NH	01-MAR-2020	Aggregate	MR-3-02-3112	% Missed Repair Appointment - Central Office	UNE 2-Wire Analog Loop	Parity with Retail POTS	ELIGIBLE	57.00	100.00	NA	NA	57.00	NA	NA	NA	0	1.00	70	0
NH	01-MAR-2020	Aggregate	MR-3-02-3343	% Missed Repair Appointment - Central Office	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS	ELIGIBLE	57.00	100.00	NA	NA	57.00	NA	NA	NA	0	1.00	70	0
NH	01-MAR-2020	Aggregate	MR-4-01-3200	Mean Time To Repair - Total	UNE Specials	Parity with Retail Specials	ELIGIBLE	43.63	5.00	76.77	11.00	8.73	6.98	NA	SS	0	1.00	125	0
NH	01-MAR-2020	Aggregate	MR-4-01-5000	Mean Time To Repair - Total	CLEC Trunks	Parity with IXC Feature Group D Trunks	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	125	0
NH	01-MAR-2020	Aggregate	MR-4-02-2010	Mean Time To Repair - Loop Trouble	Resale Business	Parity with Retail POTS - Business	ELIGIBLE	5661.49	296.00	192.66	12.00	19.13	16.05	0.436	MET	0	1.00	60	0
NH	01-MAR-2020	Aggregate	MR-4-02-2120	Mean Time To Repair - Loop Trouble	Resale POTS Residence	Parity with Retail POTS - Residence	ELIGIBLE	37368.37	1006.00	NA	NA	37.15	NA	NA	NA	0	1.00	35	0
NH	01-MAR-2020	Aggregate	MR-4-02-3112	Mean Time To Repair - Loop Trouble	UNE 2-Wire Analog Loop	Parity with Retail POTS	ELIGIBLE	43029.80	1302.00	559.33	33.00	33.05	16.95	5.000	MET	0	1.00	60	0
NH	01-MAR-2020	Aggregate	MR-4-02-3343	Mean Time To Repair - Loop Trouble	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS	ELIGIBLE	43029.80	1302.00	129.63	9.00	33.05	14.40	2.576	MET	0	1.00	60	0
NH	01-MAR-2020	Aggregate	MR-4-03-2010	Mean Time To Repair - Central Office Trouble	Resale Business	Parity with Retail POTS - Business	ELIGIBLE	1733.05	67.00	NA	NA	25.87	NA	NA	NA	0	1.00	60	0
NH	01-MAR-2020	Aggregate	MR-4-03-2120	Mean Time To Repair - Central Office Trouble	Resale POTS Residence	Parity with Retail POTS - Residence	ELIGIBLE	4831.17	135.00	NA	NA	35.79	NA	NA	NA	0	1.00	35	0
NH	01-MAR-2020	Aggregate	MR-4-03-3112	Mean Time To Repair - Central Office Trouble	UNE 2-Wire Analog Loop	Parity with Retail POTS	ELIGIBLE	4335.30	100.00	NA	NA	43.35	NA	NA	NA	0	1.00	60	0
NH	01-MAR-2020	Aggregate	MR-4-03-3343	Mean Time To Repair - Central Office Trouble	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS	ELIGIBLE	4335.30	100.00	NA	NA	43.35	NA	NA	NA	0	1.00	60	0
NH	01-MAR-2020	Aggregate	MR-4-04-2000	% Cleared within 24 Hours	Resale	Diagnostic Comparison to Retail POTS	DIAGNOSTIC	696.00	1504.00	9.00	12.00	46.28	75.00	NA	NA	NA	NA		0
NH	01-MAR-2020	Aggregate	MR-4-04-3112	% Cleared within 24 Hours	UNE 2-Wire Analog Loop	Diagnostic Comparison to Retail POTS	DIAGNOSTIC	623.00	1402.00	27.00	33.00	44.44	81.82	NA	NA	NA	NA		0
NH	01-MAR-2020	Aggregate	MR-4-04-3200	% Cleared within 24 Hours	UNE Specials	Diagnostic Comparison to Retail Specials	DIAGNOSTIC	5.00	5.00	11.00	11.00	100.00	100.00	NA	NA	NA	NA		0
NH	01-MAR-2020	Aggregate	MR-4-04-3343	% Cleared within 24 Hours	UNE 2-Wire Digital and xDSL Loops	Diagnostic Comparison to Retail POTS	DIAGNOSTIC	623.00	1402.00	9.00	9.00	44.44	100.00	NA	NA	NA	NA		0
NH	01-MAR-2020	Aggregate	MR-4-04-5000	% Cleared within 24 Hours	CLEC Trunks	Diagnostic Comparison to IXC Feature Group D	DIAGNOSTIC	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA		0
NH	01-MAR-2020	Aggregate	MR-4-05-5000	% Out of Service > 2 Hours	CLEC Trunks	Parity with IXC Feature Group D Trunks	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	175	0
NH	01-MAR-2020	Aggregate	MR-4-06-2010	% Out of Service > 4 Hours	Resale Business	Diagnostic Comparison to Retail POTS - Business	DIAGNOSTIC	191.00	245.00	3.00	5.00	77.96	60.00	NA	NA	NA	NA		0
NH	01-MAR-2020	Aggregate	MR-4-06-2120	% Out of Service > 4 Hours	Resale POTS Residence	Diagnostic Comparison to Retail POTS - Residence	DIAGNOSTIC	657.00	695.00	NA	NA	94.53	NA	NA	NA	NA	NA		0
NH	01-MAR-2020	Aggregate	MR-4-06-3200	% Out of Service > 4 Hours	UNE Specials	Parity with Retail Specials	ELIGIBLE	1.00	2.00	NA	NA	50.00	NA	NA	NA	0	1.00	175	0
NH	01-MAR-2020	Aggregate	MR-4-06-5000	% Out of Service > 4 Hours	CLEC Trunks	Diagnostic Comparison to IXC Feature Group D Trunks	DIAGNOSTIC	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA		0
NH	01-MAR-2020	Aggregate	MR-4-07-2010	% Out of Service > 12 Hours	Resale Business	Parity with Retail POTS - Business	ELIGIBLE	142.00	245.00	3.00	5.00	57.96	60.00	NA	SS	0	1.00	100	0
NH	01-MAR-2020	Aggregate	MR-4-07-2120	% Out of Service > 12 Hours	Resale POTS Residence	Diagnostic Comparison to Retail POTS - Residence	DIAGNOSTIC	599.00	695.00	NA	NA	86.19	NA	NA	NA	NA	NA		0
NH	01-MAR-2020	Aggregate	MR-4-07-3112	% Out of Service > 12 Hours	UNE 2-Wire Analog Loop	Parity with Retail POTS	ELIGIBLE	718.00	892.00	12.00	23.00	80.49	52.17	2.819	MET	0	1.00	100	0
NH	01-MAR-2020	Aggregate	MR-4-07-3343	% Out of Service > 12 Hours	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS	ELIGIBLE	718.00	892.00	NA	NA								

