

State	Month	CLEC Id	Metric Id	Metric Title	Product	Performance Standard	Eligible/Diagnostic	FRP Num	FRP Den	CLEC Num	CLEC Den	FRP Perf.	CLEC Perf.	Z Score	Met Miss Ss	Qual'd Miss	Escalation Level	\$ Miss	\$ Credit
NH	01-NOV-2015	Aggregate	PR-4-14-3343	% Met Due Date	UNE 2-Wire Digital and xDSL Loops	>= 95%	ELIGIBLE	NA	NA	7.00	8.00	NA	87.50	NA	MET	0	1.00	60	0
NNE	01-NOV-2015	Aggregate	PR-4-15-5000	% Met Due Date - Trunks	CLEC Trunks	>= 95%	ELIGIBLE	NA	NA	4.00	4.00	NA	100.00	NA	3R-MET	0	1.00	150	0
NH	01-NOV-2015	Aggregate	PR-4-16-1040	% Directory Data Base Updates Completed On Time	Directory Listings	>= 95% within 1 Business Day	ELIGIBLE	NA	NA	1002.00	1046.00	NA	95.79	NA	MET	12	1.00	23	276.00
NH	01-NOV-2015	Aggregate	PR-5-01-2000	% Missed Due Date - Facilities	Resale	Diagnostic Comparison to Retail POTS	DIAGNOSTIC	2.00	2517.00	1.00	16.00	0.08	6.25	NA	NA	NA	NA	NA	0
NH	01-NOV-2015	Aggregate	PR-5-01-5000	% Missed Due Date - Facilities	CLEC Trunks	Diagnostic Comparison to IXC Feature Group D Trunks	DIAGNOSTIC	0.00	3.00	NA	NA	0.00	NA	NA	NA	NA	NA	NA	0
NH	01-NOV-2015	Aggregate	PR-5-02-2000	% Orders Held for Facilities > 15 Days	Resale	Diagnostic Comparison to Retail POTS	DIAGNOSTIC	0.00	2517.00	0.00	16.00	0.00	0.00	NA	NA	NA	NA	NA	0
NH	01-NOV-2015	Aggregate	PR-5-02-3112	% Orders Held for Facilities > 15 Days	UNE 2-Wire Analog Loop	Diagnostic Comparison to Retail POTS	DIAGNOSTIC	0.00	2517.00	0.00	16.00	0.00	0.00	NA	NA	NA	NA	NA	0
NH	01-NOV-2015	Aggregate	PR-5-02-3200	% Orders Held for Facilities > 15 Days	UNE Specials	Diagnostic Comparison to Retail Specials	DIAGNOSTIC	0.00	4.00	0.00	6.00	0.00	0.00	NA	NA	NA	NA	NA	0
NH	01-NOV-2015	Aggregate	PR-5-02-3343	% Orders Held for Facilities > 15 Days	UNE 2-Wire Digital and xDSL Loops	No Standard	DIAGNOSTIC	NA	NA	0.00	9.00	NA	0.00	NA	NA	NA	NA	NA	0
NH	01-NOV-2015	Aggregate	PR-5-02-5000	% Orders Held for Facilities > 15 Days	CLEC Trunks	Diagnostic Comparison to IXC Feature Group D	DIAGNOSTIC	0.00	3.00	NA	NA	0.00	NA	NA	NA	NA	NA	NA	0
NH	01-NOV-2015	Aggregate	PR-5-03-5000	% Orders Held for Facilities > 60 Days	CLEC Trunks	Diagnostic Comparison to IXC Feature Group D	DIAGNOSTIC	0.00	3.00	NA	NA	0.00	NA	NA	NA	NA	NA	NA	0
NH	01-NOV-2015	Aggregate	PR-6-01-2000	% Installation Troubles Reported within 30 Days	Resale	Parity with Retail POTS	ELIGIBLE	109.00	1278.00	0.00	12.00	8.53	0.00	0.399	MET	0	1.00	60	0
NH	01-NOV-2015	Aggregate	PR-6-01-3113	% Installation Troubles Reported within 30 Days	UNE 2-Wire Analog Loop - New	Parity with Retail POTS - Dispatched	ELIGIBLE	51.00	337.00	3.00	28.00	15.13	10.71	0.304	MET	0	1.00	60	0
NH	01-NOV-2015	Aggregate	PR-6-01-3200	% Installation Troubles Reported within 30 Days	UNE Specials	Parity with Retail Specials	ELIGIBLE	0.00	1.00	2.00	8.00	0.00	25.00	NA	SS	0	1.00	150	0
NH	01-NOV-2015	Aggregate	PR-6-01-3343	% Installation Troubles Reported within 30 Days	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS - Dispatched	ELIGIBLE	53.00	337.00	2.00	25.00	15.73	8.00	0.721	MET	0	1.00	60	0
NNE	01-NOV-2015	Aggregate	PR-6-01-5000	% Installation Troubles Reported within 30 Days	CLEC Trunks	Parity with IXC Feature Group D Trunks	ELIGIBLE	0.00	6.00	0.00	1.00	0.00	0.00	NA	MET	0	1.00	150	0
NH	01-NOV-2015	Aggregate	PR-6-02-3520	% Installation Troubles Reported within 7 Days	UNE 2-Wire Analog Loop - Hot Cut	<= 2%	ELIGIBLE	NA	NA	0.00	24.00	NA	0.00	NA	MET	0	1.00	60	0
NH	01-NOV-2015	Aggregate	PR-8-01-2000	% Open Orders in a Hold Status > 30 Days	Resale	Parity with Retail POTS	ELIGIBLE	90.00	2773.00	0.00	27.00	3.25	0.00	0.222	MET	0	1.00	60	0
NH	01-NOV-2015	Aggregate	PR-8-01-3112	% Open Orders in a Hold Status > 30 Days	UNE 2-Wire Analog Loop	Parity with Retail POTS	ELIGIBLE	90.00	2773.00	0.00	23.00	3.25	0.00	0.076	MET	0	1.00	60	0
NH	01-NOV-2015	Aggregate	PR-8-01-3200	% Open Orders in a Hold Status > 30 Days	UNE Specials	Parity with Retail Specials	ELIGIBLE	7.00	15.00	0.00	11.00	46.67	0.00	2.335	MET	0	1.00	150	0
NH	01-NOV-2015	Aggregate	PR-8-01-3343	% Open Orders in a Hold Status > 30 Days	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS	ELIGIBLE	90.00	2773.00	0.00	8.00	3.25	0.00	0.733	MET	0	1.00	60	0
NNE	01-NOV-2015	Aggregate	PR-8-01-5000	% Open Orders in a Hold Status > 30 Days	CLEC Trunks	Parity with IXC Feature Group D Trunks	ELIGIBLE	14.00	21.00	0.00	1.00	66.67	0.00	NA	MET	0	1.00	150	0
NH	01-NOV-2015	Aggregate	PR-8-02-2000	% Open Orders in a Hold Status > 90 Days	Resale	Diagnostic Comparison to Retail POTS	DIAGNOSTIC	87.00	2770.00	0.00	27.00	3.14	0.00	NA	NA	NA	NA	NA	0
NH	01-NOV-2015	Aggregate	PR-8-02-3112	% Open Orders in a Hold Status > 90 Days	UNE 2-Wire Analog Loop	Diagnostic Comparison to Retail POTS	DIAGNOSTIC	87.00	2770.00	0.00	23.00	3.14	0.00	NA	NA	NA	NA	NA	0
NH	01-NOV-2015	Aggregate	PR-8-02-3200	% Open Orders in a Hold Status > 90 Days	UNE Specials	Diagnostic Comparison to Retail Specials	DIAGNOSTIC	6.00	14.00	0.00	11.00	42.86	0.00	NA	NA	NA	NA	NA	0
NH	01-NOV-2015	Aggregate	PR-8-02-3343	% Open Orders in a Hold Status > 90 Days	UNE 2-Wire Digital and xDSL Loops	Diagnostic comparison to Retail POTS	DIAGNOSTIC	87.00	2770.00	0.00	8.00	3.14	0.00	NA	NA	NA	NA	NA	0
NH	01-NOV-2015	Aggregate	PR-8-02-5000	% Open Orders in a Hold Status > 90 Days	CLEC Trunks	Diagnostic Comparison to IXC Feature Group D Trunks	DIAGNOSTIC	0.00	4.00	NA	NA	0.00	NA	NA	NA	NA	NA	NA	0
NH	01-NOV-2015	Aggregate	PR-9-01-3520	% On Time Performance - Hot Cut	UNE 2-Wire Analog Loop - Hot Cut	>= 95% Completed within Window	ELIGIBLE	NA	NA	15.00	15.00	NA	100.00	NA	MET	0	1.00	100	0
NH	01-NOV-2015	Aggregate	PR-9-08-3520	Average Duration of Hot Cut Installation Troubles	UNE 2-Wire Analog Loop - Hot Cut	Parity with Retail POTS - New	ELIGIBLE	1560.36	86.00	NA	NA	18.14	NA	NA	NA	0	1.00	100	0
NNE	01-NOV-2015	Aggregate	MR-1-01-6000	Average Response Time - Create Trouble	VFO	<= 4.5 Seconds	ELIGIBLE	NA	NA	7363.00	1125.00	NA	6.54	NA	MISS	11	1.00	5	20.00
NNE	01-NOV-2015	Aggregate	MR-1-02-6000	Average Response Time - Status Trouble	VFO	<= 4.5 Seconds	DIAGNOSTIC	NA	NA	149.00	6.00	NA	24.83	NA	NA	NA	NA	NA	0
NNE	01-NOV-2015	Aggregate	MR-1-03-6000	Average Response Time - Modify Trouble	VFO	<= 4.5 Seconds	DIAGNOSTIC	NA	NA	1842.00	53.00	NA	34.75	NA	NA	NA	NA	NA	0
NNE	01-NOV-2015	Aggregate	MR-1-04-6000	Average Response Time - Request Cancellation of Trouble	VFO	<= 4.5 Seconds	DIAGNOSTIC	NA	NA	88.00	4.00	NA	22.00	NA	NA	NA	NA	NA	0
NNE	01-NOV-2015	Aggregate	MR-1-05-6000	Average Response Time - Status and Trouble History	VFO	No Standard	DIAGNOSTIC	NA	NA	236.00	7.00	NA	33.71	NA	NA	NA	NA	NA	0
NNE	01-NOV-2015	Aggregate	MR-1-06-6000	Average Response Time - Test Trouble (Resale POTS Only)	VFO	<= 90 Seconds	ELIGIBLE	NA	NA	7715.00	184.00	NA	41.93	NA	MET	0	1.00	5	0
NH	01-NOV-2015	Aggregate	MR-2-01-3200	Network Trouble Report Rate	UNE Specials	No Standard	DIAGNOSTIC	NA	NA	14.00	3616.00	NA	0.39	NA	NA	NA	NA	NA	0
NH	01-NOV-2015	Aggregate	MR-2-01-5000	Network Trouble Report Rate	CLEC Trunks	Parity with IXC Feature Group D Trunks	DIAGNOSTIC	NA	NA	2.00	590.00	NA	0.34	NA	NA	NA	NA	NA	0
NH	01-NOV-2015	Aggregate	MR-2-02-2000	Network Trouble Report Rate - Loop	Resale	Parity with Retail POTS	DIAGNOSTIC	1427.00	170009.00	8.00	5064.00	0.84	0.16	NA	NA	NA	NA	NA	0
NH	01-NOV-2015	Aggregate	MR-2-02-3112	Network Trouble Report Rate - Loop	UNE 2-Wire Analog Loop	Parity with Retail POTS	DIAGNOSTIC	1427.00	170009.00	61.00	15030.00	0.84	0.41	NA	NA	NA	NA	NA	0
NH	01-NOV-2015	Aggregate	MR-2-02-3343	Network Trouble Report Rate - Loop	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS	DIAGNOSTIC	257.00	170009.00	1.00	2703.00	0.15	0.04	NA	NA	NA	NA	NA	0
NH	01-NOV-2015	Aggregate	MR-2-03-2000	Network Trouble Report Rate - Central Office	Resale	Parity with Retail POTS	DIAGNOSTIC	219.00	170009.00	0.00	5064.00	0.13	0.00	NA	NA	NA	NA	NA	0
NH	01-NOV-2015	Aggregate	MR-2-03-3112	Network Trouble Report Rate - Central Office	UNE 2-Wire Analog Loop	Parity with Retail POTS	DIAGNOSTIC	7.00	170009.00	0.00	15030.00	0.00	0.00	NA	NA	NA	NA	NA	0
NH	01-NOV-2015	Aggregate	MR-2-03-3343	Network Trouble Report Rate - Central Office	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS	DIAGNOSTIC	5.00	170009.00	0.00	2703.00	0.00	0.00	NA	NA	NA	NA	NA	0
NH	01-NOV-2015	Aggregate	MR-3-01-2010	% Missed Repair Appointment - Loop	Resale Business	Parity with Retail POTS - Business	ELIGIBLE	39.00	240.00	0.00	7.00	16.25	0.00	0.538	MET	0	1.00	70	0
NH	01-NOV-2015	Aggregate	MR-3-01-2120	% Missed Repair Appointment - Loop	Resale POTS Residence	Parity with Retail POTS - Residence	ELIGIBLE	160.00	1187.00	NA	NA	13.48	NA	NA	NA	0	1.00	35	0
NH	01-NOV-2015	Aggregate	MR-3-01-3112	% Missed Repair Appointment - Loop	UNE 2-Wire Analog Loop	Parity with Retail POTS	ELIGIBLE	199.00	1427.00	5.00	61.00	13.95	8.20	1.100	MET	0	1.00	70	0
NH	01-NOV-2015	Aggregate	MR-3-01-3343	% Missed Repair Appointment - Loop	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS	ELIGIBLE	199.00	1427.00	2.00	7.00	13.95	28.57	-1.541	MET	0	1.00	70	0
NH	01-NOV-2015	Aggregate	MR-3-02-2010	% Missed Repair Appointment - Central Office	Resale Business	Parity with Retail POTS - Business	ELIGIBLE	26.00	79.00	NA	NA	32.91	NA	NA	NA	0	1.00	70	0
NH	01-NOV-2015	Aggregate	MR-3-02-2120	% Missed Repair Appointment - Central Office	Resale POTS Residence	Parity with Retail POTS - Residence	ELIGIBLE	16.00	140.00	NA	NA	11.43	NA	NA	NA	0	1.00	35	0
NH	01-NOV-2015	Aggregate	MR-3-02-3112	% Missed Repair Appointment - Central Office	UNE 2-Wire Analog Loop	Parity with Retail POTS	ELIGIBLE	3.00	28.00	0.00	7.00	10.71	0.00	0.001	MET	0	1.00	70	0
NH	01-NOV-2015	Aggregate	MR-3-02-3343	% Missed Repair Appointment - Central Office	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS	ELIGIBLE	3.00	28.00	1.00	2.00	10.71	50.00	NA	SS	0	1.00	70	0
NH	01-NOV-2015	Aggregate	MR-4-01-3200	Mean Time To Repair - Total	UNE Specials	Parity with Retail Specials	ELIGIBLE	55.36	4.00	109.48	14.00	13.84	7.82	NA	SS	0	1.00	125	0
NNE	01-NOV-2015	Aggregate	MR-4-01-5000	Mean Time To Repair - Total	CLEC Trunks	Parity with IXC Feature Group D Trunks	ELIGIBLE	111.89	8.00	5.34	2.00	13.99	2.67	NA	3R-MET	0	1.00	125	0
NH	01-NOV-2015	Aggregate	MR-4-02-2010	Mean Time To Repair - Loop Trouble	Resale Business	Parity with Retail POTS - Business	ELIGIBLE	2991.53	240.00	138.71	7.00	12.46	19.82	-1.490	MET	0	1.00	60	0
NH	01-NOV-2015	Aggregate	MR-4-02-2120	Mean Time To Repair - Loop Trouble	Resale POTS Residence	Parity with Retail POTS - Residence	ELIGIBLE	25508.67	1187.00	NA	NA	21.49	NA	NA	NA	0	1.00	35	0
NH	01-NOV-2015	Aggregate	MR-4-02-3112	Mean Time To Repair - Loop Trouble	UNE 2-Wire Analog Loop	Parity with Retail POTS	ELIGIBLE	28500.14	1427.00	556.15	61.00	19.97	9.12	5.000	MET	0	1.00	60	0
NH	01-NOV-2015	Aggregate	MR-4-02-3343	Mean Time To Repair - Loop Trouble	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS	ELIGIBLE	28500.14	1427.00	24.20	7.00	19.97	3.46	3.719	MET	0	1.00	60	0
NH	01-NOV-2015	Aggregate	MR-4-03-2010	Mean Time To Repair - Central Office Trouble	Resale Business	Parity with Retail POTS - Business	ELIGIBLE	1520.39	79.00	NA	NA	19.25	NA	NA	NA	0	1.00	60	0
NH	01-NOV-2015	Aggregate	MR-4-03-2120	Mean Time To Repair - Central Office Trouble	Resale POTS Residence	Parity with Retail POTS - Residence	ELIGIBLE	2023.15	140.00	NA	NA	14.45	NA	NA	NA	0	1.00	35	0
NH	01-NOV-2015	Aggregate	MR-4-03-3112	Mean Time To Repair - Central Office Trouble	UNE 2-Wire Analog Loop	Parity with Retail POTS	ELIGIBLE	366.05	28.00	27.51	7.00	13.07	3.93	2.260	MET	0	1.00	60	0
NH	01-NOV-2015	Aggregate	MR-4-03-3343	Mean Time To Repair - Central Office Trouble	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS	ELIGIBLE	366.05	28.00	9.53	2.00	13.07	4.77	NA	SS	0	1.00	60	0
NH	01-NOV-2015	Aggregate	MR-4-04-2000	% Cleared within 24 Hours	Resale	Diagnostic Comparison to Retail POTS	DIAGNOSTIC	1214.00	1646.00	6.00	8.00	73.75	75.00	NA	NA	NA	NA	NA	0
NH	01-NOV-2015	Aggregate	MR-4-04-3112	% Cleared within 24 Hours	UNE 2-Wire Analog Loop	Diagnostic Comparison to Retail POTS	DIAGNOSTIC	1061.00	1455.00	67.00	68.00	72.92	98.53	NA	NA	NA	NA	NA	0
NH	01-NOV-2015	Aggregate	MR-4-04-3200	% Cleared within 24 Hours	UNE Specials	Diagnostic Comparison to Retail Specials	DIAGNOSTIC	3.00	4.00	13.00	14.00	75.00	92.86	NA	NA	NA	NA	NA	0
NH	01-NOV-2015	Aggregate	MR-4-04-3343	% Cleared within 24 Hours	UNE 2-Wire Digital and xDSL Loops	Diagnostic Comparison to Retail POTS	DIAGNOSTIC	1061.00	1455.00	9.00	9.00	72.92	100.00	NA	NA	NA	NA	NA	0
NNE	01-NOV-2015	Aggregate	MR-4-04-5000	% Cleared within 24 Hours	CLEC Trunks														

