

Nancy Clairmont
16 Linda Lane
Gilford NH 03249
528-2570
clairmont@metrocast.net



January 13, 2012

Ms. Lori Davis
21 S Fruit St Suite 10
Concord, NH 03301-2429

re: DW 10-141, DW 07-105, DW 10-043 and DW 11-021

Dear Lori,

I cannot recall what the above referenced dockets are in reference to, however, I DO want to say that if any of them are in reference to being approved for more rate increases, PLEASE have this letter stand as my statement that I AM AGAINST Lakes Region Water Company being granted any further rate increases by the PUC.

I know none of you need to hear my personal story but I have NEVER NEVER seen anything like this for any public utility. My bill is nearly \$200 now and I am not home all day to use the water, nor do I use it excessively. I was born and raised in a small rural town in New Hampshire where we had a dug well that went dry every summer through the fall. We drove to a public water source and drew water into milk cans to bring home; we caught rain water whenever we could and cherished it. I cannot change my conservative ways with water so I never let it run and I fix dripping faucets; have low flush toilets and special low flow shower heads. I refuse to do laundry every day for fear of this water bill going up. When I purchased this home 13 years ago, the bill was reasonable. They have jumped enormously over and above any other bill I have to pay for the upkeep and running of my home, save for oil which we all know has gone up to an unaffordable rate.....we all don't have to wonder why folks in New Hampshire are losing their homes every day.....they can't afford to pay the maintenance or upkeep on those homes.

Thanks for your time.

Sincerely,

A handwritten signature in cursive that reads "Nancy Clairmont".

Nancy Clairmont

THE STATE OF NEW HAMPSHIRE



Tel. (603) 271-2431

FAX (603) 271-3878

TDD Access: Relay NH
1-800-735-2964

Website:
www.puc.nh.gov

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Debra A. Howland

PUBLIC UTILITIES COMMISSION
21 S. Fruit Street, Suite 10
Concord, N.H. 03301-2429

December 9, 2011

Re: DW 10-141, DW 07-105, DW 10-043, and DW 11-021
Lakes Region Water Company, Inc.
Staff Advocates

To the Parties:

On November 1, 2011, Lakes Region Water Company, Inc. (Lakes Region) filed a motion to designate Staff witnesses and Staff counsel as Staff Advocates pursuant to RSA 363:32. On November 10, 2011, Staff filed an objection to the motion to designate and on November 16, 2011, Lakes Region filed a response to Staff's objection.

As a result of the nature of the disputes described in the pleadings, the Commission has determined that a discretionary designation pursuant to RSA 363:32, II is reasonable. Accordingly, the Commission has designated Staff witness Mark Naylor and Staff Attorney Marcia Thunberg as Staff Advocates in the above referenced dockets.

Sincerely,

Debra A. Howland
Executive Director

*I have
no clue
what these
words mean.
Not understandable
or user friendly
wording!*