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FOR IMMEDIATE RELEASE

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NEW HAMPSHIRE CONSUMERS WARNED ABOUT SCAM CALLS THREATENING TO SHUT-OFF UTILITY SERVICES

Concord, N.H. The New Hampshire Public Utilities Commission is warning gas and electric utility customers of a telephone scam operating in the state. A number of consumers have received calls from individuals claiming to be with the customer's utility company. The caller tells the customer that he or she has a past due balance on the utility account, demands immediate payment of the account, typically via a pre-paid card, and threatens disconnection of utility service unless payment is received.

These calls are not coming from New Hampshire utility companies. "Utility customers at risk of disconnection due to nonpayment will received a written notice 14 days prior to any proposed disconnection date, and the notice tells customers what to do to avoid disconnection," stated Amanda Noonan, the Commission's Director of Consumer Services. "Should you receive a call from someone claiming to be from your utility company demanding immediate payment, you should hang up and call your utility company or the Public Utilities Commission." Contact information for the Commission and the gas and electric utilities is below.

Eversource	800-662-7764
Liberty Utilities	800-375-7413 (electric)/800-833-4200 (gas)
New Hampshire Electric Cooperative	800-698-2007
Unitil	800-852-3339 (Capital electric)/800-582-7276 (Seacoast electric)/ 800-933-3820 (gas)
New Hampshire Public Utilities Commission	800-852-3793

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