

## NH EERS Stakeholder Workshop 4

Thursday, March 2, 2017, 1:00 pm to 4:30 pm

NH PUC, Concord, NH

### Evaluation, Measurement, & Verifications (EM&V) Flip Chart Notes

- Consider Logic Models and Quantifiable Performance Indicators
  - MA – not a normal course of action
  - VT – not always formal but do have a program brief
  - Focus program design on market interventions
    - Indicators of success
- Spillover- participant and nonparticipant
  - More savings on the table
  - MA – do capture, non-participant, captured by market studies. Participant captured by survey
  - VT – similar approach but funding limited
- Do spillover and free-ridership go together?
  - A survey would pick up both
  - VT – account for both; leverage info from other jurisdictions
- EE Working Group
  - Guidance in document
- Communicate Benefits and Savings
  - EM&V provides credible data

2.

- EM&V is a subset of “research”
  - Does not usually include jobs
  - Can develop other metrics
- Think about audience and their knowledge level
- EM&V - methods that provide useful information/feedback to customers
  - Part of EE Program and EM&V
  - Feedback tools for PA’s emerging in Market- EM&V 2.0
- Step up to transparency and rigor → public & legislative support
- Time to refresh potential study?
- Date for TRM – order says end of 2020
- Concerns about ‘closed’ system – incorporate transparency in framework
- Stakeholder interests inform the work that is being done

3.

- Quantify T&D investment deferrals
- Evaluation Management Committee → draw on MA fit to NH
- Picture the whole process, more structure
- Short term items – HB2 prep

- Make it easier to find existing info.
  - NH Saves site?
  - Boil down information for consumer & other audiences
- Leverage MA studies